



Ω OMEGA®

User's Guide



**Shop online at
*omega.comSM***

e-mail: info@omega.com
***For latest product manuals:
www.omegamanual.info***



DPG4000 Digital Test Gauge



omega.com info@omega.com

Servicing North America:

**U.S.A.
Headquarters:**

Omega Engineering, Inc.
Toll-Free: 1-800-826-6342 (USA & Canada only)
Customer Service: 1-800-622-2378 (USA & Canada only)
Engineering Service: 1-800-872-9436 (USA & Canada only)
Tel: (203) 359-1660 Fax: (203) 359-7700
e-mail: info@omega.com

For Other Locations Visit omega.com/worldwide

Introduction

The DPG4000 combines the high accuracy of digital electronics with the convenience and ease of use of an analog test gauge. Accurate to $\pm 0.05\%$ FS, the DPG4000 can be used as a calibration reference, or in any application where high accuracy pressure measurement is required.

Many user configurable functions have been designed into the DPG4000 including sampling rate, TARE, damping, auto shut off, and min-max. Once the gauge is configured, settings can be locked and password protected to prevent unauthorized changes to configuration.

1.1 Customer Service

OMEGA Engineering

Tel: (203) 359-1660

Fax: (203) 359-7811

www.omega.com

email: cservice@omega.com

1.2 Standard Equipment

Check to see that your DPG4000 has arrived intact. Batteries are factory installed unless you have purchased the optional 24V powered version, in which case batteries are not supplied or installed. Save the packing materials at least until you have verified that there is no concealed damage.

1.3 Safety information

A Warning identifies conditions and actions that pose hazard(s) to the user; a Caution identifies conditions and actions that may damage the Calibrator or the equipment under test.

Symbols Used

The following table lists the International Electrical Symbols. Some or all of these symbols may be used on the instrument or in this manual.

| Symbol | Description |
|---|---|
|  | Power OFF |
|  | Power ON |
|  | Earth ground |
|  | Risk of Danger. Important information. Refer to manual. |
|  | Battery |
|  | Hazardous Voltage |
|  | Conforms to ATEX requirements |
|  | Conforms to relevant European Union directives. |
|  | Wheeled bin, conforms to EC directive 2002/96/EC |

Hazard Location Information



Ex Hazardous Areas



An Ex-hazardous area as used in this manual refers to an area made hazardous by the potential presence of flammable or explosive vapors. These areas are also referred to as hazardous locations, see NFPA 70 Article 500.



Misuse



Should the DPG4000 be exposed to overpressure or sudden physical shock (i.e. being dropped) it should be examined for any damage that may cause a safety concern. If in doubt please return the unit for evaluation to OMEGA Engineering, Inc. Please refer to the Customer Service Section for contact information.

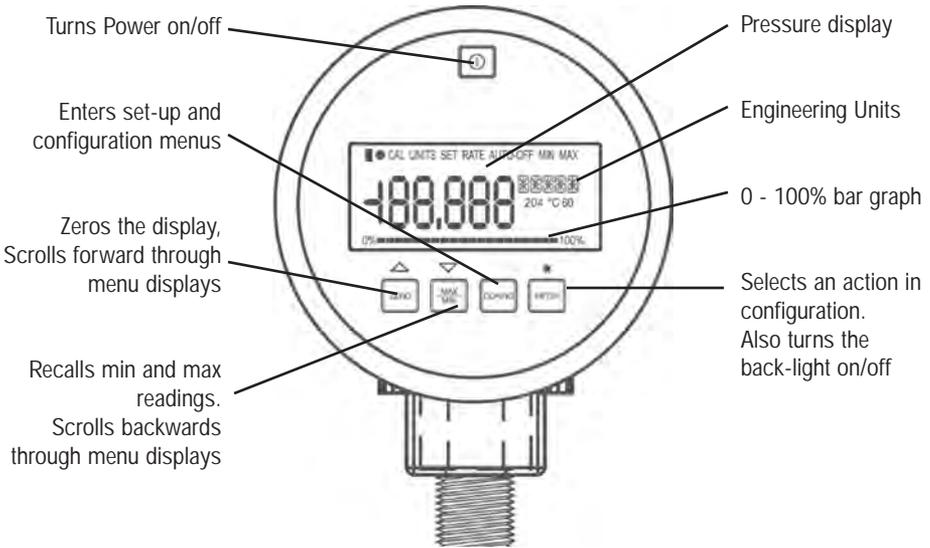


Caution

To avoid possible damage to calibrator or to equipment under test:

- If the message changes to "OL" the range limit is exceeded and the pressure source must immediately be removed from the DPG4000 to prevent damage to the pressure transducer inside.
- Maximum torque allowed is 13,5 Nm = 10 ftlbs. NEVER exceed the torque allowed.

DPG4000 Display and Controls



Operation

Power: The standard DPG4000 is supplied with 3 AA batteries installed. If you purchased the optional 24Volt powered version, batteries are not installed. Connect a 24V power supply to the terminal block on the rear of the gauge, noting proper polarity.

Do not install batteries when external power will be used.

Push the power button momentarily to turn the unit on. Push it again to turn it off.

Set-up and configuration:

Push the CONFIG button to access the user-settable functions on the gauge. Each time the CONFIG button is pressed; the display advances

to the next function. Once a function has been set, press ENTER to exit the configuration menu, or CONFIG to continue with further configuration. In order, the configuration menu and operation is as follows:

1. **Engineering Units set.** The unit is shipped configured to display PSI. By pressing the ▲ and ▼ (ZERO and MAX/MIN) keys you can scroll forward and backwards through the 18 standard engineering units plus a one custom unit/scale. When the desired unit is displayed, press ENTER or CONFIG. Pressure will now be displayed in the chosen engineering units.

See the Specifications section of this manual for a list of available engineering units. See the Supervisory Mode section for details on setting up custom units.

2. **Set Auto Off.** The auto-shut off can be set in 1 minute increments from 1 to 30 minutes or "off" (continuous operation). The unit is shipped set for 30 minutes. Use the ▲ and ▼ keys to set the desired interval. The "off" setting is at the low end of the choices, below 1 minute.
3. **Display battery voltage.** Actual voltage and a percent of life bargraph indicate battery condition
4. **Display actual temperature.** The DPG4000 is temperature compensated, this displays the temperature measured by the internal sensor. The value can be set to degrees F or degrees C using the arrow keys.
5. **Set damping.** Choices are "on" and "off" set with the ▲ and ▼ keys. Turning damping on will smooth readings from pulsating pressure sources.
6. **Set sample rate:** This determines how often pressure is sampled and the display is updated. Choices are 0.5, 1, 3, and 10 samples/second. Note that 10/sec provides the fastest response time.
7. **Set TARE.** This allows you to set a constant offset value, which is then subtracted from the measured pressure. For example if a TARE is set at 30 PSI, and the measured pressure is 37 PSI, the displayed value will be 7 PSI.
A pressure of 27 PSI would be displayed as -3 PSI.

The tare value is set manually with the ▲ and ▼ keys, and is based on the engineering units and resolution selected for display. TARE value can be set to the maximum range of the gauge.

The bar graph will always display the actual pressure based on the full range of the gauge regardless of the tare setting. This is done

for safety to insure that even with a "0" reading that pressure is being applied to the gauge.

8. **Function Lock:** Access to each of the settable parameters above can be turned "off" once set, to prevent unauthorized changes to configuration. This is accomplished through a password protected "supervisory mode". Press ENTER to access the supervisory mode, or CONFIG to return to normal operation.

Supervisory Mode

Press ENTER when "FUnC LOCK" is displayed, 0PWRD will be displayed on the gauge. The password to enter supervisory mode is 101, set using the ▲ and ▼ keys. Holding a key continuously will cause the display to advance more quickly for faster setting. The password is factory set and cannot be changed

1. Your DPG4000 is shipped from the factory with all setting access "unlocked" or available to be changed.
2. In supervisory mode each of the parameters can be locked or unlocked using the ▲ and ▼ keys. Select LOC (lock) for those parameters you do not want to be accessible, and UnLOC (unlock) for those can be accessed.
3. In order, the functions that can be unlocked, locked or accessed are:
 - Zero function (enable/disable)
 - Set pressure units (enable/disable)
 - Auto shutdown adjustment (enable/disable)
 - Damping settings (enable/disable)
 - Sample rate setting (enable/disable)
 - Tare setting (enable/disable)
 - Custom engineering units (set scale factor)
4. Use the CONFIG key to scroll through the above choices, and the ▲ and ▼ keys to lock and unlock features. Press CONFIG to continue scrolling through the parameters, pressing ENTER at any point saves your settings and returns the gauge to normal operation.

When a function is "locked, it cannot be accessed or changed from its current state. To change a locked function, enter the supervisory mode, and unlock the function. Once it is changed, you may enter supervisory mode to lock access again.

5. Setting a custom engineering unit or scale: The last menu choice in supervisory mode is SET FACTR. This allows you to set a multiplier factor from 0.001 to 100, creating a custom scale. The

set factor will be multiplied by the PSI measured, the result will be displayed.

For example: 40 PSI is the equivalent of 1000 lbs of product in a tank. You want to display the product weight, using a 100 PSI gauge. By setting a factor of 25, a 40 PSI pressure would display as 1000 (40 x 25). The engineering unit displayed on the DPG4000 will be "Cust".

Normal Operation

Turning the backlight on and off: Press the ENTER button.

Zeroing the display: Press and hold the ZERO button.

MAX/MIN: The DPG4000 stores minimum and maximum pressure values in memory. Pressing the MAX/MIN button once will display the minimum pressure from memory. Pressing the MAX/MIN button again will display the maximum pressure from memory. After about 2 seconds, the gauge returns to normal (live display) operation. To clear the MAX/MIN memory registers, press and hold the MAX/MIN button for 2 or more seconds until "CLr" is displayed.

The analog bar graph at the bottom of the display indicates the applied pressure level relative to the full range of the gauge. Keep in mind that if a TARE value has been programmed into the gauge, the displayed pressure will not reflect the true pressure applied.

Changing the Batteries



Explosion hazard

Batteries must only be changed in an area known to be non-hazardous.

Grasp the face ring on the DPG4000, turn it approximately ¼ turn counterclockwise and remove. The face of the gauge can now be lifted to expose the battery holder. Take off the battery hold clip and remove the batteries. Install three AA batteries noting proper polarity. Note: Use **ONLY** AA size batteries and be sure to reinstall the battery holder retaining clip. Reassemble the case making certain that the face is properly oriented.

If you purchased the optional 24 Volt powered version, the terminals for power input are located on the rear of the gauge. To apply power simply connect 24 volts to the rear terminal block taking care to observe proper polarity.



Gauges ordered with the external power option will not come with batteries installed. Batteries **MUST NOT** be installed when operating on external power. External power option gauges are not approved for hazardous location use.

Battery life

Battery life is about 1500 hours (60 days) of continuous use with the backlight off. With intermittent use, batteries could last a year or more. There is a low battery icon in the upper left of the display. It will appear when battery level is low. Replace batteries per recommendations found in the specifications section of this manual.

RS-232 Interface

An RS-232 interface is standard on the DPG4000. Serial communication can be used for configuration, calibration, and to transfer measurement data from the gauge. For detailed specifications on the interface and software communication, see pages 14 and 15 in this manual.



The RS-232 interface must not be used in hazardous areas.

CLEANING

To clean the DPG4000 use a cloth with a mild cleaning solution.

Specifications

All specifications cover the temperature range from 0°C to +50°C, unless otherwise noted.

Available Input Ranges

See page 13 for a table of available ranges in PSI plus equivalent ranges and resolution for all engineering units

Accuracy

Positive Pressure: $\pm 0.05\%$ FS

Vacuum: $\pm 0.25\%$ FS (500 PSI gauge ranges and below)
0.1% FS for 15/30 PSI compound/vacuum versions

For gauges with full scale ranges equal to, or less than 30 psi (2 BAR), vacuum operation is limited to -5psi (-350 mBAR). The exceptions are the 2 compound ranges; -15 to 15 PSI and -15 to 30 PSI.

Over Pressure Protection:

See table of Ranges and Resolutions.

Temperature Compensation

0°C to +50°C (32°F to +122°F) to rated accuracy

Note: For temperatures from -10 °C to 0 °C and 50 °C to 55 °C add .005% F.S./°C

Standard Engineering Units

PSI, Bar, kg/cm², inH₂O (4°C, 20°C or 60°F),

ftH₂O (4°C, 20°C or 60°F), cmH₂O (4 °C and 20 °C), mH₂O (4°C and 20°C), KPa, mBAR, inHg, mmHg, Torr

One custom unit (user programmable)

Media Compatibility

All ranges except 1 PSI and compound ranges:

Liquids and gases compatible with 316 stainless steel

1 PSI and compound ranges: clean, dry, non-corrosive gas

Environmental

Operating Temperature -10 °C to +55 °C

Storage -20 °C to +70 °C (-4 °F to +158 °F)

Humidity 10% to 95% RH Non-condensing

Pollution Degree II

Mechanical

Dimensions 4.5" (diameter) x 2.2" (depth) x 5" (height)

Pressure Connection: ¼" NPT Male

Housing: Stainless steel, meets NEMA 4/IP65

Display

5-1/2 Digits, 0.65" (16.53 mm) high

20-Segment bar graph, 0 to 100%

Power

Battery three (3), size AA alkaline batteries, optional 24 VDC power.

Battery Life 1,500 hours without backlight

2,000 hours at slow sample rate

Low Battery Indicator icon is displayed near the end of battery life

Appendix 1: DPG4000 Calibration Procedure

Overview

Calibration adjustment of the DPG4000 is performed electronically via internal software with the case closed. There are no mechanical adjustments; all calibration commands and adjustments are done via the keypad, using the display to guide the user through the calibration process.

Eight calibration points are used in the adjustment program, working from full scale to zero at pressures equaling 100%, 87.5%, 75%, 62.5%, 50%, 37.5%, 25%, 12.5%, and 0% of full scale plus vacuum.

Note: This is an ambient temperature calibration, and should be performed at an ambient temperature of $23^{\circ}\text{C} \pm 3^{\circ}\text{C}$ ($72^{\circ}\text{F} \pm 5^{\circ}\text{F}$). Calibration outside this temperature range will invalidate the temperature compensation program in the DPG4000.

Calibration Interval

You should check performance of the DPG4000 at the interval required by your calibration program. We recommend adjustment when measurement deviates by more than 75% of the specified accuracy, or 0.04%

Test Equipment

Verification and calibration of the DPG4000 requires pressure and/or vacuum standards able to produce and indicate pressures from vacuum to the full-scale range of the unit under test. In order to maintain the specified accuracy of the DPG4000, standards should have a TUR of 4:1 or better.

Connections:

The DPG4000 uses a 1/4 NPT male connection in the pressure input port. Various adapters may or may not be needed to connect to the pressure standard. Always make sure the hose, tubing, and fittings etc have a rated working pressure at or above the pressure of the unit. Also it is important that there be no leaks when performing calibration; use Teflon tape where appropriate.

Entering Calibration Mode:

After you have made your connections, turn the power on while holding the CONFIG key. Use the arrow keys to enter the password. The password is 101. If you have entered calibration mode correctly the display should look as shown below. The pressure value displayed will be the full-scale value of the gauge.

Procedure:

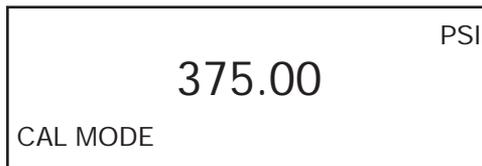
Screens shown in this manual represent the displays shown with a 500 psi Gauge. The DPG4000 will prompt the technician for the appropriate pressure at each calibration point.



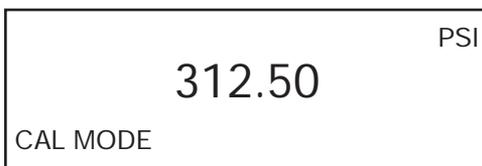
Use the Pressure Standard to output 500.00 psi (100%). After the output has stabilized, press the ENTER key to continue. As the unit takes readings, the screen will show -----. When the readings are complete the screen should look as shown in the illustration that follows.



Use the Pressure Standard to output 437.50 psi (87.5%). After the output has stabilized, press the ENTER key to continue. As the unit takes readings, the screen will show -----. When the readings are complete the screen should look as shown below.



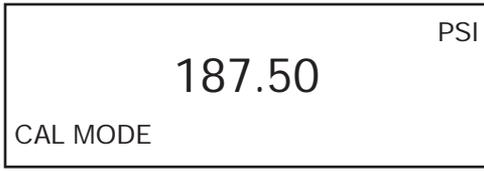
Use the Pressure Standard to output 375.00 psi (75%). After the output has stabilized, press the ENTER key to continue. As the unit takes readings, the screen will show -----. When the readings are complete the screen should look as shown below.



Use the Pressure Standard to output 312.50 psi (62.5%). After the output has stabilized, press the ENTER key to continue. As the unit takes readings, the screen will show -----. When the readings are complete the screen should look as shown below.



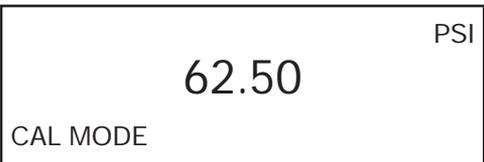
Use the Pressure Standard to output 250.00 psi (50%). After the output has stabilized, press the ENTER key to continue. As the unit takes readings, the screen will show -----. When the readings are complete the screen should look as shown below.



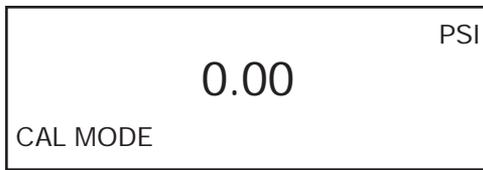
Use the Pressure Standard to output 187.50 psi (37.5%). After the output has stabilized, press the ENTER key to continue. As the unit takes readings, the screen will show -----. When the readings are complete the screen should look as shown below.



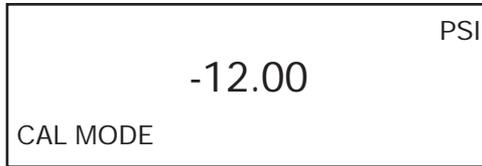
Use the Pressure Standard to output 125.00 psi (25%). After the output has stabilized, press the ENTER key to continue. As the unit takes readings, the screen will show -----. When the readings are complete the screen should look as shown below.



Use the Pressure Standard to output 62.50 psi (12.5%). After the output has stabilized, press the ENTER key to continue. As the unit takes readings, the screen will show -----. When the readings are complete the screen should look as shown below.



Use the Pressure Standard to output 0.00 psi. After the output has stabilized, press the ENTER key to continue. As the unit takes readings, the screen will show ———-. When the readings are complete the screen should look as shown below.



Note: Only some ranges use vacuum calibration. If your gauge is not one, than this step will be automatically skipped and calibration will be complete.

Use the Pressure Standard to output -12.00 psi. After the output has stabilized, press the ENTER key to continue. As the unit takes readings, the screen will show ———-. When the readings are complete the unit will reset and power up in normal mode.

Available Ranges and Resolution by Engineering Unit

| Engineering Unit | Factor | 1 | 15 ⁻¹ | 30 ² | 100 | 300 | 500 | 1000 | 2000 | 3000 | 5000 | 10000 |
|---------------------------|------------|--------|------------------|-----------------|--------|--------|--------|--------|--------|--------|--------|--------|
| Burst Pressure | | 50 | 500 | 500 | 1000 | 2000 | 2000 | 10000 | 10000 | 10000 | 10000 | 15000 |
| Proof Pressure | | 5 | 30 | 60 | 200 | 600 | 1000 | 2000 | 3000 | 6000 | 10000 | 15000 |
| psi | 1 | 1.0000 | 15.000 | 30.000 | 100.00 | 300.00 | 500.00 | 1000.0 | 2000.0 | 3000.0 | 5000.0 | 10000 |
| bar | 0.06894747 | 0.0689 | 1.0342 | 2.0684 | 6.8947 | 20.684 | 34.474 | 68.947 | 137.89 | 206.84 | 344.74 | 689.47 |
| mbar | 68.94757 | 68.948 | 1034.2 | 2068.4 | 6894.8 | 20684 | 34474 | 68948 | * | * | * | * |
| kPa | 6.894757 | 6.8948 | 103.42 | 206.84 | 689.48 | 2068.4 | 3447.4 | 6894.8 | 13790 | 20684 | 34474 | 68948 |
| Mpa | 0.0068947 | 0.0069 | 0.1034 | 0.2068 | 0.6895 | 2.0684 | 3.4474 | 6.8947 | 13.789 | 20.684 | 34.474 | 68.947 |
| kg/cm ² | 0.07030697 | 0.0703 | 1.0546 | 2.1092 | 7.0307 | 21.092 | 35.153 | 70.307 | 140.61 | 210.92 | 351.53 | 703.07 |
| mmHg @ 0°C | 51.71508 | 51.715 | 775.73 | 1551.5 | 5171.5 | 15515 | 25858 | 51715 | * | * | * | * |
| inHg @ 0°C | 2.03602 | 2.0360 | 30.540 | 61.081 | 203.60 | 610.81 | 1018.0 | 2036.0 | 4072.0 | 6108.1 | 10180 | 20360 |
| cmH ₂ O @ 4°C | 70.3089 | 70.309 | 1054.6 | 2109.3 | 7030.9 | 21093 | 35154 | 70309 | * | * | * | * |
| cmH ₂ O @ 20°C | 70.4336 | 70.434 | 1056.5 | 2113.0 | 7043.4 | 21130 | 35217 | 70434 | * | * | * | * |
| mH ₂ O @ 4°C | 0.703089 | 0.7031 | 10.546 | 21.093 | 70.309 | 210.93 | 351.54 | 703.09 | 1406.2 | 2109.3 | 3515.4 | 7030.9 |
| mH ₂ O @ 20°C | 0.704336 | 0.7043 | 10.565 | 21.130 | 70.434 | 211.30 | 352.17 | 704.34 | 1408.7 | 2113.0 | 3521.7 | 7043.4 |
| inH ₂ O @ 4°C | 27.68067 | 27.681 | 415.21 | 830.42 | 2768.1 | 8304.2 | 13840 | 27681 | 55361 | 83042 | * | * |
| inH ₂ O @ 20°C | 27.72977 | 27.730 | 415.95 | 831.89 | 2773.0 | 8318.9 | 13865 | 27730 | 55460 | 83189 | * | * |
| inH ₂ O @ 60°F | 27.70759 | 27.708 | 415.61 | 831.23 | 2770.8 | 8312.3 | 13854 | 27708 | 55415 | 83123 | * | * |
| ftH ₂ O @ 4°C | 2.306726 | 2.3067 | 34.601 | 69.202 | 230.67 | 692.02 | 1153.4 | 2306.7 | 4613.5 | 6920.2 | 11534 | 23067 |
| ftH ₂ O @ 20°C | 2.310814 | 2.3108 | 34.662 | 69.324 | 231.08 | 693.24 | 1155.4 | 2310.8 | 4621.6 | 6932.4 | 11554 | 23108 |
| ftH ₂ O @ 60°F | 2.308966 | 2.3090 | 34.634 | 69.269 | 230.90 | 692.69 | 1154.5 | 2309.0 | 4617.9 | 6926.9 | 11545 | 23090 |
| ft Sea Water | 2.247 | 2.2470 | 33.705 | 67.410 | 224.70 | 674.10 | 1123.5 | 2247.0 | 4494.0 | 6741.0 | 11235 | 22470 |
| M Sea Water | 0.6849 | 0.6849 | 10.274 | 20.547 | 68.490 | 205.47 | 342.45 | 684.90 | 1369.8 | 2054.7 | 3424.5 | 6849.0 |
| Torr | 51.71508 | 51.715 | 775.73 | 1551.5 | 5171.5 | 15515 | 25858 | 51715 | * | * | * | * |

1. Also applies to -15 to +15 PSI compound range.

2. Also applies to -15 to +30 PSI compound range.

3. Cells noted with * will not be displayed due to limitations on display resolution. In all cases, resolution is limited to 100,000 counts.

DPG4000 Serial Interface Instructions

Initiating Communication

The terminal communications can be setup using terminal communication software on a PC. The terminal settings need to be set as follows:

- Bits per second: 9600
- Data bits: 8
- Parity: None
- Stop bits: 1
- Flow control: None
- Local echo on

List of Commands

| Command | Description |
|----------------|--|
| CAL_START | Puts the calibrator in calibration mode |
| *CLS | Clears the error queue. |
| FAULT? | Returns an error code from the error queue |
| *IDN? | Identification query. Returns the manufacturer, model number, and firmware revision level of the Calibrator. |
| TARE | Tares the offset pressure of the reading on the calibrator |
| TARE? | Returns the current tare value |
| PRES_UNIT? | Returns the pressure unit for the upper display. |
| PRES_UNIT | Sets the pressure unit for the display |
| ZERO_MEAS | Zeros pressure of the calibrator |
| ZERO_MEAS? | Returns the current zero offset value |
| MINMAX_RST | Resets the minimum and maximum recorded values. |
| MIN? | Returns the minimum recorded value |
| MAX? | Returns the maximum recorded value |
| HC_OFF | Turns unit off |
| HC_DFLT | Sets auto off defaults |
| TEMP? | Returns temperature in the chosen units |
| HC_COMP_OFF | Turns temperature compensation off. |
| HC_COMP_ON | Turns temperature compensation on. |
| HC_COMP? | Returns state of temperature compensation. |
| HC_RD_2410? | Return 2410 ADC counts. |
| HC_SI_OFF | Turns SI mode off. |
| HC_SI_ON | Turns SI mode on. |

| | |
|-------------|---|
| CAL_STORE | Stores calibration data. |
| HC_AUTO_OFF | Turns auto shutdown off |
| HC_AUTO_ON | Turns auto shutdown on |
| CUST_MULT? | Sets the multiplier for the custom unit type |
| STREAM_OFF | Turns streaming data off |
| STREAM_ON | Turns streaming data on |
| HC_TEMP? | Same as TEMP? |
| VAL? | Returns the measured pressure value in selected units |
| HC_CMD_LIST | Prints out a command list |
| TEMP_UNIT | Used to set temperature unit |
| TEMP_UNIT? | Returns temperature unit |

Parameter Units

| Units | Meaning |
|----------|--|
| Psi | Pressure in pounds per square-inch |
| Bar | Pressure in bars |
| mBar | Pressure in millibars |
| Kg/cm2 | Pressure in kilograms per centimeter squared |
| InH2O4C | Pressure in inches of water at 4°C |
| InH2O20C | Pressure in inches of water at 20°C |
| InH2O60F | Pressure in inches of water at 60°F |
| mH2O4C | Pressure in meters of water at 4°C |
| MH2O20C | Pressure in meters of water at 20°C |
| cmH2O4C | Pressure in centimeters of water at 4°C |
| cmH2O4C | Pressure in centimeters of water at 20°C |
| ftH2O4C | Pressure in feet of water at 4°C |
| ftH2O20C | Pressure in feet of water at 20°C |
| ftH2O60F | Pressure in feet of water at 60°F |
| Inhg0C | Pressure in inches of mercury at 0°C |
| mmhg0C | Pressure in millimeters of mercury at 0°C |
| kpal | Pressure in kilopascals |
| Far | Temperature in Farenhiet |
| Cel | Temperature in Celcius |

Error Codes

| Error | Description |
|--------------|---|
| 101 | A non-numeric entry was received where it should be a numeric entry |
| 102 | Too many significant digits entered |
| 103 | Invalid units or parameter value received |
| 105 | Entry is above the upper limit of the allowable range |
| 106 | Entry is below the lower limit of the allowable range |
| 108 | A required command parameter was missing |
| 109 | An invalid pressure unit was received |
| 117 | An unknown command was received |
| 120 | The serial input buffer overflowed |
| 121 | Too many entries in the command line |
| 122 | Pressure module not connected |

WARRANTY/DISCLAIMER

OMEGA ENGINEERING, INC. warrants this unit to be free of defects in materials and workmanship for a period of **13 months** from date of purchase. OMEGA's WARRANTY adds an additional one (1) month grace period to the normal **one (1) year product warranty** to cover handling and shipping time. This ensures that OMEGA's customers receive maximum coverage on each product.

If the unit malfunctions, it must be returned to the factory for evaluation. OMEGA's Customer Service Department will issue an Authorized Return (AR) number immediately upon phone or written request. Upon examination by OMEGA, if the unit is found to be defective, it will be repaired or replaced at no charge. OMEGA's WARRANTY does not apply to defects resulting from any action of the purchaser, including but not limited to mishandling, improper interfacing, operation outside of design limits, improper repair, or unauthorized modification. This WARRANTY is VOID if the unit shows evidence of having been tampered with or shows evidence of having been damaged as a result of excessive corrosion; or current, heat, moisture or vibration; improper specification; misapplication; misuse or other operating conditions outside of OMEGA's control. Components in which wear is not warranted, include but are not limited to contact points, fuses, and triacs.

OMEGA is pleased to offer suggestions on the use of its various products. However, OMEGA neither assumes responsibility for any omissions or errors nor assumes liability for any damages that result from the use of its products in accordance with information provided by OMEGA, either verbal or written. OMEGA warrants only that the parts manufactured by the company will be as specified and free of defects. OMEGA MAKES NO OTHER WARRANTIES OR REPRESENTATIONS OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, EXCEPT THAT OF TITLE, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. LIMITATION OF LIABILITY: The remedies of purchaser set forth herein are exclusive, and the total liability of OMEGA with respect to this order, whether based on contract, warranty, negligence, indemnification, strict liability or otherwise, shall not exceed the purchase price of the component upon which liability is based. In no event shall OMEGA be liable for consequential, incidental or special damages.

CONDITIONS: Equipment sold by OMEGA is not intended to be used, nor shall it be used: (1) as a "Basic Component" under 10 CFR 21 (NRC), used in or with any nuclear installation or activity; or (2) in medical applications or used on humans. Should any Product(s) be used in or with any nuclear installation or activity, medical application, used on humans, or misused in any way, OMEGA assumes no responsibility as set forth in our basic WARRANTY/DISCLAIMER language, and, additionally, purchaser will indemnify OMEGA and hold OMEGA harmless from any liability or damage whatsoever arising out of the use of the Product(s) in such a manner.

RETURN REQUESTS/INQUIRIES

Direct all warranty and repair requests/inquiries to the OMEGA Customer Service Department. BEFORE RETURNING ANY PRODUCT(S) TO OMEGA, PURCHASER MUST OBTAIN AN AUTHORIZED RETURN (AR) NUMBER FROM OMEGA'S CUSTOMER SERVICE DEPARTMENT (IN ORDER TO AVOID PROCESSING DELAYS). The assigned AR number should then be marked on the outside of the return package and on any correspondence.

The purchaser is responsible for shipping charges, freight, insurance and proper packaging to prevent breakage in transit.

FOR **WARRANTY** RETURNS, please have the following information available BEFORE contacting OMEGA:

1. Purchase Order number under which the product was PURCHASED,
2. Model and serial number of the product under warranty, and
3. Repair instructions and/or specific problems relative to the product.

FOR **NON-WARRANTY** REPAIRS, consult OMEGA for current repair charges. Have the following information available BEFORE contacting OMEGA:

1. Purchase Order number to cover the COST of the repair,
2. Model and serial number of the product, and
3. Repair instructions and/or specific problems relative to the product.

OMEGA's policy is to make running changes, not model changes, whenever an improvement is possible. This affords our customers the latest in technology and engineering.

OMEGA is a registered trademark of OMEGA ENGINEERING, INC.

© Copyright 2017 OMEGA ENGINEERING, INC. All rights reserved. This document may not be copied, photocopied, reproduced, translated, or reduced to any electronic medium or machine-readable form, in whole or in part, without the prior written consent of OMEGA ENGINEERING, INC.

Where Do I Find Everything I Need for Process Measurement and Control? **OMEGA...Of Course!** *Shop online at omega.comSM*

TEMPERATURE

- ☑ Thermocouple, RTD & Thermistor Probes, Connectors, Panels & Assemblies
- ☑ Wire: Thermocouple, RTD & Thermistor
- ☑ Calibrators & Ice Point References
- ☑ Recorders, Controllers & Process Monitors
- ☑ Infrared Pyrometers

PRESSURE, STRAIN AND FORCE

- ☑ Transducers & Strain Gages
- ☑ Load Cells & Pressure Gages
- ☑ Displacement Transducers
- ☑ Instrumentation & Accessories

FLOW/LEVEL

- ☑ Rotameters, Gas Mass Flowmeters & Flow Computers
- ☑ Air Velocity Indicators
- ☑ Turbine/Paddlewheel Systems
- ☑ Totalizers & Batch Controllers

pH/CONDUCTIVITY

- ☑ pH Electrodes, Testers & Accessories
- ☑ Benchtop/Laboratory Meters
- ☑ Controllers, Calibrators, Simulators & Pumps
- ☑ Industrial pH & Conductivity Equipment

DATA ACQUISITION

- ☑ Communications-Based Acquisition Systems
- ☑ Data Logging Systems
- ☑ Wireless Sensors, Transmitters, & Receivers
- ☑ Signal Conditioners
- ☑ Data Acquisition Software

HEATERS

- ☑ Heating Cable
- ☑ Cartridge & Strip Heaters
- ☑ Immersion & Band Heaters
- ☑ Flexible Heaters
- ☑ Laboratory Heaters

ENVIRONMENTAL MONITORING AND CONTROL

- ☑ Metering & Control Instrumentation
- ☑ Refractometers
- ☑ Pumps & Tubing
- ☑ Air, Soil & Water Monitors
- ☑ Industrial Water & Wastewater Treatment
- ☑ pH, Conductivity & Dissolved Oxygen Instruments