

## **USER'S GUIDE**

# **Series IEF**

## Insertion Electromagnetic Flow Transmitter



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**Bulletin F-IEF-F-1** 

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#### 1. Introduction

The Series IEF Insertion Electromagnetic Flow Transmitter is an adjustable insertion flowmeter featuring electromagnetic technology that accurately and reliably measures fluid velocity in addition to providing several continuous signal outputs. This series is specifically designed to offer superior performance paired with simple installation and use. One unit is adjustable to fit pipe sizes from 100 mm to 900 mm (4 in to 36 in), and offers several output options including selectable BACnet MS/TP or Modbus® RTU communication protocols over 2-wire RS-485 in addition to the standard analog, frequency and alarm outputs.

#### Features/Benefits

- Field configurable setup displays (-LCD integral option or remote accessory A-IEF-DSP) allow for ultimate flexibility by accommodating a variety of application configurations with one model through multiple display configurations i.e. pipe size, pipe material, liquid type, analog output, pulse/frequency output, alarm outputs, communication outputs, damping, and calibration factor.
- High performance accuracy is maintained through changes in temperature, density or viscosity.
- Setup Wizard and installation tool are simple to use allowing for quick and precise installation.
- Accessory setup kit A-IEF-KIT ensures exact installation application depth with included thickness gage and measuring tape.
- Long Life Cycle and minimal maintenance requirements with no moving parts to wear or break and electrodes that discourage fouling.
- Isolation valve accessory options allow for installation in operational systems via hot-tap kit or easy removal without system downtime.
- NIST calibration certificate included standard for Carbon Steel Schedule 40 pipes sized 100 mm (4 in), 150 mm (6 in), 200 mm (8 in), and 250 mm (10 in) with high accuracy option.

#### Applications

- Boiler feed water
- Chilled water
- Open and closed loop condenser water
- Irrigation system
- Process and coolant flow
- Ground water remediation
- Chemical processing
- Pump protection
- Wastewater
- Mining

#### 2. Specifications

Service: Compatible clean or dirty non coating, conductive liquids.

Range: 0 m/s to 3 m/s (0 ft/s to 10 ft/s), options up to 6 m/s (20 ft/s).\*

\*For max flowrates > 3 m/s (10 ft/s) order option **-CC**. 3-in-1 plane max flowrate is 3 m/s (10 ft/s).

Wetted Materials: Body shaft/fitting: 316 SS; Electrodes: 316 SS; Electrode cap: Polymer/Polystyrene; O-ring: Silicone.

Accuracy: IEF-HX-X:  $\pm 0.5$  % of reading at calibrated velocity;  $\pm 1$  % of reading from 0.6 m/s to 6 m/s (2 ft/s to 20 ft/s)  $\pm 0.006$  m/s ( $\pm 0.02$  ft/s) at < 0.6 m/s (2 ft/s). IEF-SX-X:  $\pm 1$  % FS.

**Temperature Limits:** Ambient: -29 °C to 71 °C (-20 °F to 160 °F); Process: -9 °C to 121 °C (15 °F to 250 °F); Storage: -40 °C to 85 °C (-40 °F to 185 °F).

Process Connection: 1 in NPT or BSPT with accessory full port ball valve options.

Pressure Limits: 27.6 bar (400 psi) @ 37.8 °C (100 °F).

Pressure Drop: < 0.1 psi at 12 ft/s in 4 in (101.6 mm) and larger pipe.

#### Outputs:

(1) Analog: 4 mA to 20 mA, 0 V to 5 V, 0 V to 10 V or 2 V to 10 V (display selectable);

(1) Pulse/Frequency: 0 V to 15 V peak pulse, 0 Hz to 500 Hz or scalable pulse output (display selectable);

(2) Alarm: (1) Empty pipe detection or minimum/maximum velocity, (display selectable); (1) Reverse flow output indication.

**Output Resistance:** Current Output: 650  $\Omega$  max; Voltage Output: minimum load 1 k $\Omega$ 

Power Requirements: 12 Vdc to 42.4 Vdc, 12 Vac to 36 Vac, 1 A.

**Electrical Connection:** Removable terminal blocks, model selectable 1/2 in female NPT conduit connection, PG 16 gland or PG 16 gland with (2) 3 m (10 ft) 9 conductor 22 AWG plenum rated cables, accessory cable lengths up to 61 m (200 ft) optional.

**Display (-LCD option):** 5.08 cm (2 in) x 5.08 cm (2 in) graphic LCD with backlight. **Conductivity:** >20 microsiemens.

Enclosure Material: Powder coated die cast aluminum.

**Enclosure Ratings:** NEMA 6P (IP68) (Non display models); NEMA 4X (IP66) (-LCD option). **Compliance:** BTL, CE.

#### **Communications (-Com Option)**

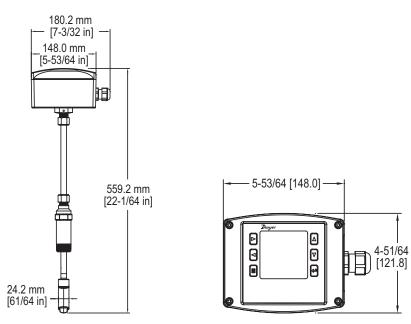
**Type:** BACnet MS/TP or Modbus® RTU communication protocol (default disabled, display selectable). **Supported Baud Rates:** 9600, 19200, 38400, 57600, 76800, or 115200 bps (display selectable). **Device Load:** 1/8 unit load.

#### **Additional Specifications**

**Applicable Pipe Material:** Most popular plastic and metal pipes; i.e. Carbon steel, SS, copper, UPVC/PVDF, galvanized steel, mild steel, and brass.

Applicable Pipe Size: IEF-HX-X: 100 mm to 254 mm (4 in to 10 in); IEF-SX-X: 100 mm to 900 mm (4 in to 36 in). Diameter Length Requirements: > 10 upstream, > 5 downstream.

**Glycol:** 0 % to 100 % display selectable. **Dimensions:** 



					Ν	10DEL CHART			
Example	IEF	-L	Ν	-CND	-LCD	IEF-LN-CND-LCD			
Series	IEF					Insertion electromagnetic flow transmitter Standard accuracy $< 100$ mm to 250 mm (4 in			
		L				Standard accuracy < 100 mm to 250 mm (4 in			
						to 10 in) pipe; 1 % FS			
		G				Standard accuracy > 250 mm to 900 mm (> 10			
						in to 36 in) pipe; 1 % FS			
		s				Standard accuracy 100 mm to 900 mm (4 in to			
						36 in) pipe; 1 % FS			
		F				High accuracy 100 mm (4 in) pipe; 1 % of			
Accuracy						reading			
Accountery						High accuracy 150 mm (6 in) pipe; 1 % of			
		'				reading			
		E				High accuracy 200 mm (8 in) pipe; 1 % of			
						reading			
		Т				High accuracy 250 mm (10 in) pipe; 1 % of			
						reading			
		Н				High accuracy 100 mm to 250 mm (4 in to 10 in)			
						pipe; 1 % of reading			
Process			N			1 in male NPT			
Connection			В			1 in male BSPT			
				CND		1/2 in female NPT conduit connection without			
Electrical						cable			
Housing				LFMC		1/2 in Liquid-Tight Flexible Metal Conduit Fitting			
Connector				NCH		1/2 in Female NPT Conduit Hub			
				PG		PG gland without cable			
				10		PG gland with 3.05 m (10 ft) cable			
						Integral LCD display			
Ontion of					COM	BACnet or Modbus <sup>®</sup> communication protocol			
Options*					NUCT	(display selectable)			
						Six point NIST traceable calibration certificate			
* 005 000			 	o for s		Custom configured for specific installation			
						equiring 3-in-1 plane configuration or special			
						sales to place order.			

**Note:** For -CCE option, must provide completed configuration paperwork.

	ACCESSORIES						
Model	Description						
A-IEF-KIT	Setup kit (includes setup display, thickness						
	gage and measuring tape)						
A-IEF-DSP	Setup display						
A-IEF-CBL-50	Plenum rated cable 15.2 m (50 ft)						
A-IEF-VLV-BR	1-1/4 in full port isolation valve brass kits						
A-IEF-VLV-SS	1-1/4 in full port isolation valve 316 SS kits						
A-IEF-INGD	Installation alignment kit						
A-IEF-PA	AC wall adapter						

#### Safety Information

#### Warning

- Only qualified professionals equipped with the necessary required trade skills should install, remove or service this product in any way. Failure to follow the proper installation procedures could lead to death or permanent injury.
- This product is intended to be installed in pressurized pipe applications. In this event, product will be under pressure, caution should be taken to properly vent system prior to installation or removal of the unit. Failure to do so could result in equipment damage and/or serious bodily injury.

#### Caution

- Refer to Model Chart and Specifications for the applicable options to your unit.
- Ensure the unit is sufficiently grounded as stated in this bulletin.
- Depressurize and vent systems without Hot-tap valve prior to installation or removal. Confirm the Series IEF wetted material is chemically compatible with process media prior to installation and use.

- Do not exceed maximum temperature and pressure specifications.
- Wear appropriate personal protective equipment during installation, removal and or service of the unit
- Altering the product construction in any way may adversely affect product operation and voids warranty.
- Prior to attempting to wire or service the Series IEF disconnect from power.

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#### 3. Operating Principle

- Per Faraday's Law of electromagnetic induction, a voltage is induced in a conductor when it passes through a magnetic field, and the induced voltage will be directly proportional to the velocity of the conductor.
- The Series IEF Flow Transmitter generates pulsating magnetic fields in the probe to induce a voltage into a conductive fluid flowing through the pipe.
- Electrodes located on the probe measure the induced voltage. Electronics and firmware within the enclosure convert the voltage to velocity and flow rate while using various outputs to convey the data to connected systems (i.e. display devices, data acquisition systems, or BTU meters).

#### 4. Included with the Flowmeter

Carefully unpack the shipping container of your new Series IEF Insertion Electromagnetic Flow Transmitter and remove the following items:

- (1) Series IEF Insertion Electromagnetic Flow Transmitter
- (1) A-IEF-INGD Installation Alignment Kit:
  - (1) Alignment Scale
  - (2) Alignment Rods
  - (2) Thumbscrews
- (1) 3 mm hex wrench (not shown)
- (1) EMI suppressor

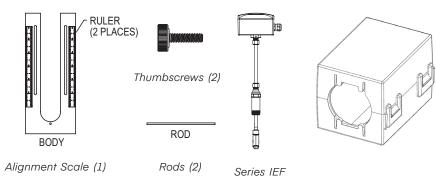


Figure 1

#### 5. Recommended Tools

- (2) 300 mm (12 in) adjustable wrenches
- (1) 300 mm (12 in) pipe wrench

#### 6. Setup

#### Selecting Installation Location

**Step 1:** The IEF can be installed anywhere around the pipe, however we recommend installing in the top 240 degrees to reduce sediment interference. If installing unit as a 3-in-1 plane group see section Installation.

#### Notice

If installation of the unit in the bottom 120 degrees is necessary, there is a risk of sediment build up on the sensor which may require frequent cleaning to retain accurate readings.

When installing a unit with an integral display select an installation location that allows for clear viewing of the display and proper earth ground.

Insert the IEF in a pipe via a threaded Tee, Saddle, or welded integrally reinforced branch connection outlet fitting.

If a Hot-Tap option is required, use a 1-1/4 in valve kit with proper mounting hardware available in Model A-IEF-VLV-BR or A-IEF-VLV-SS. A 25.4 mm (1 in) hole in the pipe is required for proper installation.

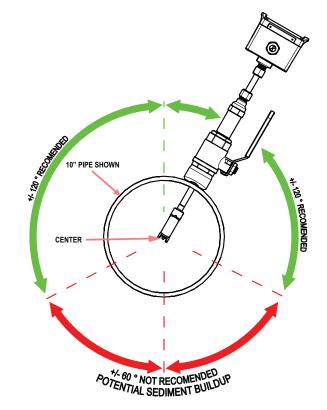
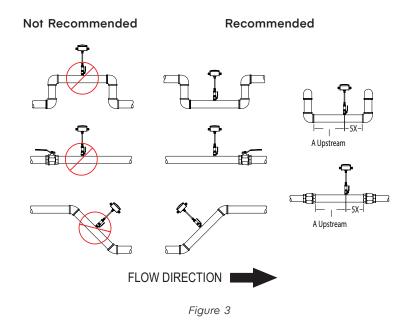


Figure 2

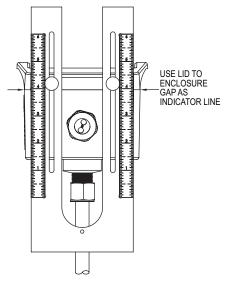
**Step 2:** Select a location that will minimize flow distortion with adequate upstream and downstream pipe diameters as indicated by the table below. If no section of piping can satisfy the recommendations, consider installing a slow straighter device.

Upstream obstruction	(A) Minimum straight run required upstream of meter location
Single bend preceded by $\geq$ 9 diameters of straight pipe	10 Diameters
Pipe size reduction / expansion in straight pipe run	10 Diameters
Single bend preceded by $\leq$ 9 diameters of straight pipe	15 Diameters
Outflowing tee / Pump outflow	20 Diameters
Multiple bends out of plane	30 Diameters
Inflowing tee	30 Diameters
Control / Modulating valve	30 Diameters



#### 7. Installation

**Step 1:** To prepare the meter for installation, mount the provided alignment scale to the side of the meter with the two provided thumbscrews. The thumbscrews are to be inserted through the alignment scale slots and into the holes in the side of the lid as shown in Figure 4, finger tighten only. Be sure to orient the alignment scale as shown in figure below. Actual scale setting determined in next step.





#### 7.1. For Custom Configured Models (-CC/-CCE Option)

- Step 2: Locate the configuration tag attached to the Series IEF to identify the value of the alignment scale setting. Position the alignment scale such that the scale setting is lined-up with the seam of the enclosure as shown in Figure 4. Minor scale marks are in 1/20ths Securely tighten the thumbscrews.
- Step 3: Refer to Preparing the Unit for Installation section.

#### 7.2. For Field Configurable Models

- **Step 2:** For field configuration, a display is required (-LCD option or accessory A-IEF-DSP) and needs to be powered via normal field wiring or with the AC wall adapter accessory A-IEF-PA (A-IEF-DSP and A-IEF-PA are also available in the accessory setup kit A-IEF-KIT).
- Step 3: When using the AC wall adapter with a prewired unit, connect the red (positive +) and black (common
   -) wires of the cable bundle marked "A" to the open terminals of the AC wall adapter. This will provide
   temporary power to the meter to complete the installation set up.

- Step 4: For field wiring, refer to the wiring chart tag attached to the Series IEF to identify the terminal block pins for positive (+) and common (-) connection.
- Step 5: Unscrew the four captured cover screws using the supplied 3 mm hex wrench to remove and set aside enclosure cover.
- **Step 6:** Insert one connector end of the ribbon cable supplied in the setup kit into the connector labeled "Display" in the middle of the unit. Be sure to orient the keying feature/tab. See Figure 5 below:

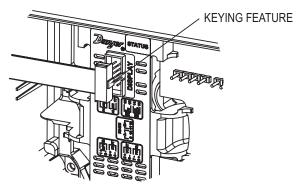


Figure 5

**Step 7:** Plug the other end of the cable into the bottom of the supplied portable display being sure to orient the keying feature/tab as shown:

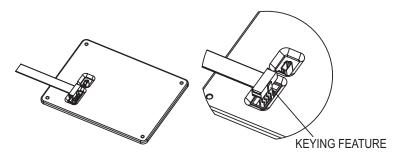


Figure 6

**Step 8:** Apply power to the unit and the display will turn-on automatically. Follow the on screen directions for entering the necessary parameters to setup the unit and obtain the alignment scale setting value.

#### Notice

Precise pipe measurements are required for high performance installation. The A-IEF-KIT includes setup display A-IEF-DSP, thickness gage UTG and measuring tape A-IEF-MSTP used to obtain these measurements. When the precise pipe measurement information is known select Option 2 High Performance setup in the Install Kit option of the display selection.

When using measuring tape A-IEF-MSTP to measure pipe circumference use the 100ths side to measure the circumference of the pipe without insulation.

#### 7.3. Preparing the Unit for Installation (Refer to Figure 7)

Step 1: Apply appropriate sealant to the process collet (5) threads such as application suitable sealant tape or paste.

Step 2: Install the process collet (5) in valve (6) then tighten by hand.

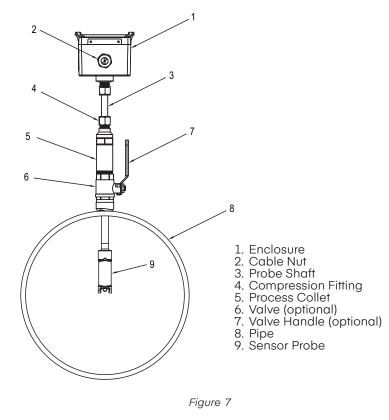
Step 3: Tighten the process collet (5) with a wrench using the hex geometry until snug.

#### Notice

Use two wrenches, one to hold the valve and another wrench to turn the process collet.

Step 4: Slowly open the valve handle (7) checking for leaks.

**Step 5:** If leaks occur around threaded connections, close the valve and tighten those connections.



#### Notice

Do Not adjust housing compression nut at top of probe shaft (3).

#### 7.4. Sensor Alignment

A depth and flow alignment installation tool is provided to ensure proper depth insertion and flow alignment. To set the insertion depth verify the alignment scale has not moved from its original setting based on the alignment scale value set previously.

Loosen compression nut (4) to allow the shaft (3) freedom to travel up and down and rotate inside the process collet (5).

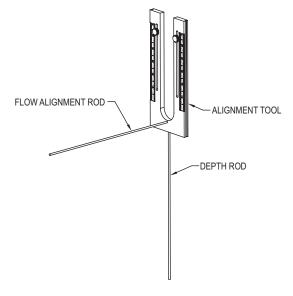
#### 7.5. Install Depth and Alignment Rods

#### Important

Refer to section 10.11 to determine insertion depth or Appendix A for a 3-in-1 plane installation.

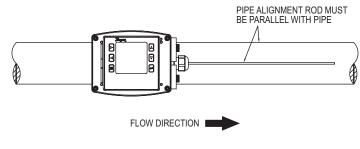
Step 1: Remove alignment rods from sides of alignment scale by sliding them out.

Step 2: Insert the two rods into the alignment scale as shown.





Step 3: Rotate the transmitter so the pipe alignment rod is parallel with the flow in the pipe.





- Step 4: Slide the shaft (3) down into the process collet (5) until the depth rod contacts the pipe. If pipe insulation is present press the rod through the insulation.
  - a. Tighten the nut (4) to 20.3 Nm (15 ft-lbs)
  - b. Remove the flow alignment rod and loosen the thumbscrews to slide the alignment tool up to allow removal of the depth alignment rod. Store both rods in the storage slots on the sides of the alignment scale. Tighten thumbscrews and leave alignment tool mounted on unit for storage.

#### 8. Grounding

#### 8.1. Metallic Pipe

For proper operation the instrument must be earth grounded.

Connect a ground wire to meter housing via the ground lug on the housing collet.

Connect the ground wire to a known earth ground.

If the pipe is grounded, connect the ground wire to the metal pipe using suitable devices such as grounding clamps.

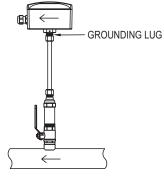


Figure 10

#### 8.2. Non-Metallic Pipes

Connect a ground wire to the transmitter housing per the ground lug on the housing collet. Connect the ground wire to a known earth ground. Ground the fluid to earth.

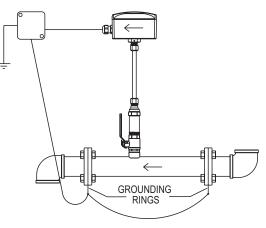


Figure 11

#### 9. Power Supply

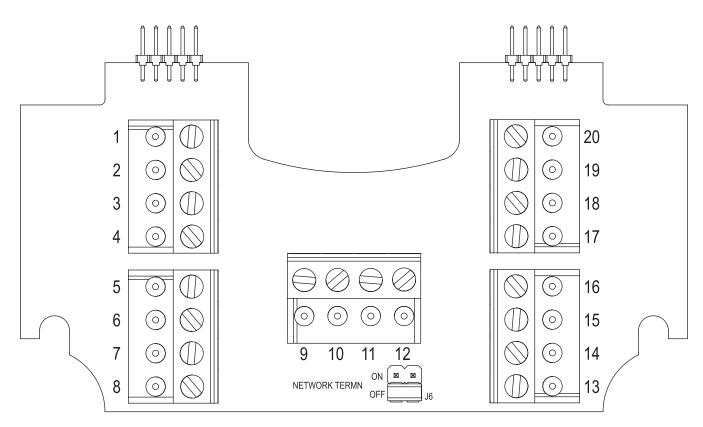
Choose a power supply with a voltage and current rating sufficient to meet the power specifications under all operating conditions.

If the power supply is unregulated, make sure the output voltage remains within the required voltage range under all power line conditions.

			Wiring diagram	1				
Cable	Terminal #	Wire Color	Description	Note				
А	1	Red	Power Supply Positive	Connect to +24 Vdc or Vac transformer				
A	2	Black	Power Supply Common	Connect to 24 Vdc/Vac common				
A	13	Shield	-	If used - Application Dependant				
В	14	Shield	-	If used - Application Dependant				
External		-	Earth/Chassis Ground	-				
			Analog Current Ou	tput				
В	3	Brown	(+) Analog current output	4 mA to 20 mA process output. DO NOT SUPPLY				
				POWER. Analog current output is active.				
В	4	Blue	(-) Analog output common	Current output common				
			Analog Voltage Ou	tput				
В	5	Green	(+) Analog voltage output	May be configured; 0 V to 10 V, 0 V to 5 V, 2 V to				
				10 V.				
В	6	White	(-) Analog output common	Voltage output common				
			Frequency Outpu	Jt				
В	8	Violet	(+) Frequency output	0 Hz to 500 Hz output (@ 0/15 Vdc output level,				
				50 % duty cycle)				
В	7	Grey	(-) Analog output common	Frequency output common				
			RS-485 Communication					
В	11,12	Orange	RS-485 (+)	On board short for daisy chain connection				
В	9,10	Yellow	RS-485 (-)	On board short for daisy chain connection				
			Reverse Flow					
A	15	Brown	Isolated solid state output N.O.	50 Vac/Vdc @ 100 mA maximum				
A	16	Blue	Isolated solid state output N.O.	50 Vac/Vdc @ 100 mA maximum				
			Alarm					
A	17	Green	Isolated solid state output N.O.	50 Vac/Vdc @ 100 mA maximum				
A	18	White	Isolated solid state output N.O.	50 Vac/Vdc @ 100 mA maximum				
			Pulse					
A	19	Orange	Isolated solid state output N.O.	50 Vac/Vdc @ 100 mA maximum				
А	20	Yellow	Isolated solid state output N.O.	50 Vac/Vdc @ 100 mA maximum				
	No Connection							
В	-	Red	Do not connect	-				
В	-	Black	Do not connect	-				
A	-	Violet	Do not connect	-				
A	-	Grey	Do not connect	-				

The Cable column identifying cable A and B is reflective of units that include factory installed cabling.

Wiring PCBA shown in Figure 12 with terminal block numbers as listed in above wiring diagram chart. The EMI suppressor is pre-installed on units with the -10 option. For all other models, the EMI suppressor should be installed in the junction box by passing the cable through the suppressor twice.





#### 10. Determining Probe Insertion Depth for Models with a Display

The Series IEF transmitter will calculate the probe insertion depth used with -LCD display option or A-IEF-DSP display when the steps below are followed.

#### Notice

It is recommended to use the A-IEF-KIT which includes a setup display A-IEF-DSP, thickness gage UTG and measuring tape A-IEF-MSTP to obtain these measurements. When the precise pipe measurement information is known, select option 2 (High Performance Setup) under the Install Kit Menu when prompted by the display as shown below. Precise pipe measurements are required for a high performance installation.

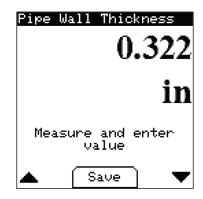
1. Standard Setup 2. High Perf. Setup *	Installation Kit	
	2. High Perf. Setup	**
l▲ ISolooti 🐨l	▲ (Select) ◄	

**Step 1:** To measure the pipe circumference remove any existing insulation at the location where the transmitter will be installed. Wrap the tape measure around the pipe to measure the circumference at the selected location using the 100ths side of the tape. Record this measurement for entering into the unit when the circumference measurement is requested.

Pipe Circumference
27.096
in
Measure and enter value
🔺 🛛 Save 🔍 🔻

**Step 2:** To measure the wall thickness of the pipe use the thickness gage UTG. Following the separate directions provided with the UTG gage and record the thickness. This measurement will be needed to enter into the unit after the circumference data is entered.

Follow the on screen directions for entering the circumference and wall thickness dimensions. See the Electronic Control Data Setup section of this manual for more information.



#### 11. Determining Probe Insertion Depth for Models without a Display

For models without a display the following formulas allow for calculating the alignment scale value for setting the depth of the probe into the pipe. Also included are wall thickness charts for various pipe materials and sizes.

Models IEF-LX-X, IEF-HX-X, IEF-FX-X, IEF- IX-X, IEF-EX-X, IEF-TX-X : 7.1665-1/2\*D

Models IEF-GX-X: 7.1665-((0.1\*(D-2\*WT))+WT)

Models IEF-SX-X:

Pipes < 11 in (< 279 mm) diameter: 7.1665-1/2\*D Pipes > 11 in to 36 in : 7.1665-((0.1\*(D-2\*WT))+WT)

Where D represents the pipe outer diameter and WT represents the pipe wall thickness, both in inches. Measurement of the outside diameter and wall thickness can be accomplished as described in the previous section, Determining probe insertion depth for models with a display, or similar method. Precise pipe measurements are required for a high performance installation.

Position the alignment scale such that the alignment scale setting is lined-up with the seam of the enclosure as shown in Figure 13. Minor scale marks are in 1/20ths Securely tighten the thumbscrews.

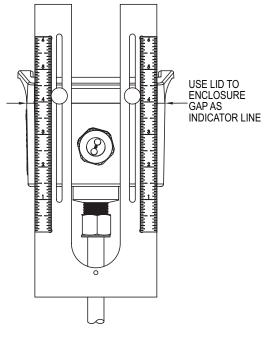


Figure 13

Wall Thickness										
	Carbon Steel									
Pipe Diameter	SCH5 (in)	SCH5 (mm)	SCH10 (in)	SCH10 (mm)	SCH40 (in)	SCH40 (mm)	SCH80 (in)	SCH80 (mm)		
4 in (DN100)	0.083	2.110	0.120	3.050	0.237	6.020	0.337	8.560		
5 in (DN125)	0.109	2.770	0.134	3.400	0.258	6.550	0.375	9.530		
6 in (DN150)	0.109	2.770	0.134	3.400	0.280	7.110	0.432	10.970		
8 in (DN200)	0.109	2.770	0.148	3.760	0.322	8.180	0.500	12.700		
10 in (DN250)	0.134	3.400	0.165	4.190	0.365	9.270	0.593	15.090		
12 in (DN300)	0.156	3.960	0.180	4.570	0.406	10.310	0.687	17.480		
14 in (DN350)	0.156	3.960	0.250	6.350	0.437	11.130	0.750	19.050		
16 in (DN400)	0.165	4.190	0.250	6.350	0.500	12.700	0.843	21.440		
18 in (DN450)	0.165	4.190	0.250	6.350	0.562	14.270	0.937	23.830		
20 in (DN500)	0.188	4.780	0.250	6.350	0.593	15.090	1.031	26.190		
24 in (DN600)	0.218	5.540	0.250	6.350	0.688	17.480	1.218	30.960		
32 in (DN800)	0.250	6.350	0.312	7.920	0.688	17.480	1.218	30.960		
36 in (DN900)	0.250	6.350	0.312	7.920	0.750	19.050	1.218	30.960		

Wall Thickness										
	Stainless Steel									
Pipe Diameter	SCH5 (in)	SCH5 (mm)	SCH10 (in)	SCH10 (mm)	SCH40 (in)	SCH40 (mm)	SCH80 (in)	SCH80 (mm)		
4 in (DN100)	0.083	2.110	0.120	3.050	0.237	6.020	0.337	8.560		
5 in (DN125)	0.109	2.770	0.134	3.400	0.258	6.550	0.375	9.525		
6 in (DN150)	0.109	2.770	0.134	3.400	0.280	7.110	0.432	10.970		
8 in (DN200)	0.109	2.770	0.148	3.760	0.322	8.180	0.500	12.700		
10 in (DN250)	0.134	3.400	0.165	4.190	0.365	9.270	0.500	12.700		
12 in (DN300)	0.156	3.960	0.180	4.570	0.375	9.525	0.500	12.700		
14 in (DN350)	0.156	3.960	0.188	4.780	0.375	9.525	0.500	12.700		
16 in (DN400)	0.165	4.190	0.188	4.780	0.375	9.525	0.500	12.700		
18 in (DN450)	0.165	4.190	0.188	4.780	0.375	9.525	0.500	12.700		
20 in (DN500)	0.188	4.780	0.218	5.540	0.375	9.525	0.500	12.700		
24 in (DN600)	0.218	5.540	0.250	6.350	0.375	9.525	0.500	12.700		
32 in (DN800)	0.250	6.350	0.312	7.920	0.375	9.525	0.500	12.700		
36 in (DN900)	0.250	6.350	0.312	7.920	0.375	9.525	0.500	12.700		

Wall Thickness										
	Copper									
Pipe Diameter	Ту	pe K	Тур	be L	Тур	be M				
Pipe Didmeter	in mm		in mm		in	mm				
4 in (DN100)	0.134	3.400	0.114	2.895	0.095	2.413				
5 in (DN125)	0.160	4.064	0.125	3.175	0.109	2.768				
6 in (DN150)	0.192	4.876	0.140	3.556	0.122	3.098				
8 in (DN200)	0.271	6.883	0.200	5.080	0.170	4.318				
10 in (DN250)	0.341	8.661	0.356	9.042	0.308	7.823				
12 in (DN300)	0.411	10.439	0.411	10.439	0.356	9.042				
14 in (DN350)	0.471	11.963	0.459	11.658	0.398	10.109				
16 in (DN400)	0.471	11.963	0.459	11.658	0.398	10.109				
18 in (DN450)	0.541	13.741	0.513	13.030	0.445	11.303				
20 in (DN500)	0.610	15.494	0.568	14.427	0.493	12.522				
24 in (DN600)	0.680	17.272	0.623	15.824	0.541	13.741				
32 in (DN800)	0.818	20.777	0.732	18.593	0.636	16.154				
36 in (DN900)	1.096	27.838	0.950	24.130	0.826	20.980				

Wall Thickness								
PVC								
Pipe Diameter	SC	H40	SCH80					
Fipe Didifieler	in	mm	in	mm				
4 in (DN100)	0.237	6.020	0.337	8.560				
5 in (DN125)	0.258	6.550	0.375	9.520				
6 in (DN150)	0.280	7.110	0.432	11.000				
8 in (DN200)	0.322	8.180	0.500	12.700				
10 in (DN250)	0.365	9.270	0.593	15.100				
12 in (DN300)	0.406	10.300	0.687	17.400				
14 in (DN350)	0.437	11.100	0.750	19.000				
16 in (DN400)	0.500	12.700	0.843	21.400				
18 in (DN450)	0.562	14.274	0.937	23.800				
20 in (DN500)	0.593	15.062	1.031	26.187				
24 in (DN600)	0.687	17.450	1.218	30.937				
32 in (DN800)	0.874	22.200	1.572	39.929				
36 in (DN900)	0.968	24.587	1.754	44.552				

#### 12. Printing Out Configuration Values

After installation is complete select "Save Setup File" from the main menu. A table of configuration values can be gathered from the transmitter to print out and insert into one of the hanging plastic envelopes for future reference. The housing cover/display needs to be removed for access to the display port to retrieve the table of configuration values. To do so:

- Step 1: Unscrew the four captured cover screws using the supplied 3 mm hex wrench to remove the enclosure cover. Leave the display cable connected to the main unit.
- Step 2: Insert a customer supplied mini-USB cable into the USB connector on the bottom side of the display PCB.
- Step 3: Connect the other end into a standard USB port in a laptop.
- Step 4: The Series IEF transmitter will appear as a standard USB drive on the laptop.
- Step 5: The file name with the configuration values is in the format of: serial number.txt. The serial number can be found on the product label on the side of the transmitter.
- Step 6: Print out the configuration values and insert into one of the hanging plastic envelopes for future reference
- Step 7: Re-attach the housing cover/display by reinserting the four 3 mm screws.

Configuration Data Print Out Example
[Device Information]
MeterTag=Series IEF
SerialNumber=123456
ModelNumber=IEF-XX-COM-LCD
DateCode=20180101
[Setup Information]
CalibratedBy=
Date=
Units=English
VelocityUnit=ft/s
FlowUnit=ft <sup>3</sup> /s
VolumeUnit=gal
[Pipe Configuration]
LiquidType=Water
PipeMaterial=Carbon Steel
PipeCircumference=27.096 in
PipeWallThickness=0.322 in
AlignmentScaleValue=1.85
[Analog Output]
AnalogOutputType=Current 4-20mA
AnalogOutputVariable=Velocity ft/s
AnalogOutputHigh=20.00
AnalogOutputLow=0.00
[Pulse/Freq. Output Setup]
Pulse/Freq. Output=Disabled
[Alarm Output Setup]
AlarmOutput=Empty Pipe Alarm
[Communication]
CommunicationProtocol=Disabled

#### 13. Removing Series IEF Transmitter

Step 1: To remove the transmitter from an installation without a valve depressurize the pipe and skip to step 4. If installed with a valve loosen compression fitting (4) and withdraw the transmitter shaft fully through the valve until it stops.

Step 2: Tighten compression fitting (4) snug.

Step 3: Close valve (6) via valve handle (7).

Step 4: Remove transmitter by unscrewing process collet (5) from value (6).

#### Caution

Be sure to support the housing end of the transmitter to prevent it from flipping while unscrewing process collet (5) as damage may occur to the probe fins.

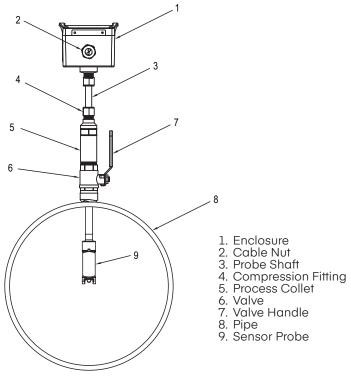


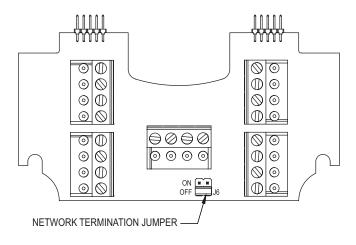
Figure 14

#### 14. Network Termination Jumper

On the terminal block PCBA there is a jumper, J1 (see Figure 15), that enables or disables a network termination resistor as defined below:

When the network jumper is placed in the ON position there is a 120 ohm termination resistor in place. When the network jumper is placed in the OFF position there is no termination resistor in place.

#### Default: OFF





#### 15. Communication Overview

The Series IEF supports BACnet MS/TP and Modbus® RTU over 2-wire RS-485. Selection of protocol and configuration of serial parameters require the use of the display.

#### 15.1. BACnet

#### 15.1.1. BACnet Object Overview

#### 15.1.1.1. Supported BACnet Objects

Object Type	Dynamically Creatable	Dynamically Deletable	<b>Object Identifier</b>	Object Name
Device	No	No	607XXX	"Series IEF 607xxx"
			All	Velocity
Analog Input	No	No	AI2	Inlet Temperature
-			AI3	Outlet Temperature
			AV1	Volume Flow
			AV2	Mass Flow
			AV3	Total Flow
			AV4	Power
			AV5	Total Energy
			AV6	Heat Energy
			AV7	Cooling Energy
			AV8	Differential Temperature
Analog Value	No	No	AV9	YTD Max Power
-			AV10	YTD Min Power
			AV11	MTD Max Power
			AV12	MTD Min Power
			AV13	Inlet YTD Average Temperature
			AV14	Outlet YTD Average Temperature
			AV15	Heat Changeover Temperature
			AV16	Process Pressure
			AV17	Ethylene Glycol Concentration
			BV1	Reverse Flow
Binary Value	No	No	BV2	Empty Pipe
Billury vulue	INO	INU	BV3	Reset Total Flow
			BV4	Reset Energy Statistics
Bit String	No	No	BSV1	Flow Meter Status Flags
Value	INO	INO	BSV2	Energy Meter Status Flags

#### 15.1.2. BACnet Objects: Device Object

Property	Default Value	Property Data Type	Access
Object Identifier	607xxx	BACnetObjectIdentifier	Read/Write
Object Name	"Series IEF 607xxx"	CharacterString(40)	Read/Write
Object Type	DEVICE(8)	BACnetObjectType	Read
System Status	Operational(0)	BACnetDeviceStatus	Read
Vendor Name	"Dwyer Instruments, Inc."	CharacterString	Read
Vendor Identifier	607	Unsigned	Read
Model Name	"IEF-??-??-COM"	CharacterString	Read
Firmware Revision	"?.?"	CharacterString	Read
Application Software Version	"?.?.?"	CharacterString	Read
Location		CharacterString(32)	Read/Write
Description		CharacterString(32)	Read/Write
Protocol Version	1	Unsigned	Read
Protocol Revision	14	Unsigned	Read
Protocol Services Supported	See PICS	BACnetServicesSupported	Read
Protocol Object Types Supported	See Table Above	BACnetObjectTypesSupported	Read
Object List	See Table Above	BACnetArray	Read
Active COV Subscriptions		List of BACnetCOVSubscription	Read
Maximum APDU Length Accepted	480	Unsigned	Read
Segmentation Supported	NO_SEGMENTATION (3)	BACnetSegmentation	Read
Local Time		Time	Read
Local Date		Date	Read
UTC Offset	0	Integer	Read/Write
Daylight Savings Status	False	Boolean	Read/Write
APDU Timeout	6000	Unsigned	Read/Write
Number of APDU Retries	3	Unsigned	Read/Write
Max Master	127	Unsigned	Read/Write
Max Info Frames	1	Unsigned	Read
Device Address Binding	Empty	BACnetAddressBinding	Read
Database Revision	1	Unsigned	Read
Property List		BACnetARRAY[N] of BACnetPropertyIdentifier	
Serial Number	"xxxxxxxx"	CharacterString	Read
Property List		BACnetARRAY[N] of BACnetPropertyIdentifier	Read

The default object identifier is 607xxx, where xxx is replaced by the MS/TP MAC address set in the Network Address menu. The object identifier value will change as the MS/TP MAC address changes. However, if a specific object identifier is written via BACnet, then that value is stored and changes to the MS/TP MAC address will no longer affect the object identifier.

Similarly, the default object name includes 607xxx. The object name will reflect the current object identifier. If a specific object name is written via BACnet, then that value is stored and changes to the object identifier will no longer affect the object name.

APDU Timeout values are rounded to the nearest second (1000ms). Values less than 500 will be rounded to 0 and Number of APDU Retries will be set to 0.

Property	Default Value	Property Data Type	Access
Object Identifier	AI1	BACnetObjectIdentifier	Read
Object Name	"Velocity"	CharacterString	Read
ObjectType	ANALOG_INPUT (0)	BACnetObjectType	Read
Present Value	Current reading	Real	Read
Status Flags	0	BACnetStatusFlags	Read
Event State	NORMAL (0)	BACnetEventState	Read
Reliability	NO_FAULT_DETECTED(0)	BACnetReliability	Read
Out Of Service	FALSE (0)	Boolean	Read/Write
Units	Feet-per-second (76)	BACnetEngineeringUnits	Read/Write
COV Increment	0.5	Real	Read/Write
Property List		BACnetARRAY[N] of BACnetPropertyIdentifier	Read

#### 15.1.3. Analog Input - Velocity

#### 15.1.3.1. COV Increment Value

Property	Default Value	Property Data Type	Access
0.5 ft/s	0.1 ft/s	10.0 ft/s	0.1 ft/s

Supported Units:

Feet-per-second (76), Feet-per-minute (77), Meters-per-second (74), Meters-per-minute (163), Metersper-hour (164), Feet-per-hour (512)\*, Feet-per-day (513)\*, Meters-per-day (514)\* \* Non-Standard BACnet unit

#### 15.1.4. Analog Value - Volume Flow

Property	Default Value	Property Data Type	Access
Object Identifier	AV1	BACnetObjectIdentifier	Read
Object Name	"Volume Flow"	CharacterString	Read
Object Type	ANALOG_VALUE (1)	BACnetObjectType	Read
Present Value	Current reading	Real	Read
Status Flags	0	BACnetStatusFlags	Read
Event State	Normal (0)	BACnetEventState	Read
Reliability	NO_FAULT_DETECTED (0)	BACnetReliability	Read
Out of Service	FALSE (0)	Boolean	Read/Write
Units	Cubic-feet-per-second (142)	BACnetEngineeringUnits	Read/Write
COV Increment	1.0	Real	Read/Write
Property List		BACnetARRAY[N] of BACnetPropertyIdentifier	Read

#### 15.1.4.1. COV Increment Value

Default Value	Minimum Value	Minimum Value	Increment
1.0 ft³/s	0.133 ft³/s	13.3681 ft <sup>3</sup> /s	0.1 ft³/s

Supported Units:

Cubic-feet-per-second (142), Cubic-feet-per-minute (84), Cubic-feet-per-hour (191), Cubic-feet-perday (248), US-gallons-per-minute (89), US-gallons-per-hour (192), Liters-per-second (87), Liters-perminute (88), Liters-per-hour (136), Cubic-meters-per-second (85), Cubic-meters-per-minute (165), Cubic-meters-per-hour (135), US-gallons-per-second (515)\*, US-gallons-per-day (516)\*, Liters-per-day (517)\*, Cubic-meters-per-day (518)\* \*Non-Standard BACnet unit

#### 15.1.5. Analog Value – Mass Flow

Property	Default Value	Property Data Type	Access
Object Identifier	AV2	BACnetObjectIdentifier	Read
Object Name	"Mass Flow"	CharacterString	Read
Object Type	ANALOG_VALUE (2)	BACnetObjectType	Read
Present Value	Current reading	Real	Read
Status Flags	0	BACnetStatusFlags	Read
Event State	Normal (0)	BACnetEventState	Read
Reliability	NO_FAULT_DETECTED (0)	BACnetReliability	Read
Out of Service	FALSE (0)	Boolean	Read/Write
Units	Pounds-mass-per-second(119)	BACnetEngineeringUnits	Read/Write
COV Increment	10.0	Real	Read/Write
Property List		BACnetARRAY[N] of BACnetPropertyIdentifier	Read

#### 15.1.5.1. COV Increment Value

Default Value	Minimum Value	Minimum Value	Increment
10.0 lbm/s	10.0 lbm/s	100.0 lbm/s	0.1 lbm/s

Supported Units:

Kilograms-per-second (42), Kilograms-per-minute (43), Kilograms-per-hour (44), Kilograms-per-day (526)\*, Pounds-mass-per-second (119), Pounds-mass-per-minute (45), Pounds-mass-per-hour (46), Pounds-mass-per-day (47812) \*Non-Standard BACnet unit

#### 15.1.6. Analog Value – Total Flow

Property	Default Value	Property Data Type	Access
Object Identifier	AV3	BACnetObjectIdentifier	Read
Object Name	"Total Flow"	CharacterString	Read
Object Type	ANALOG_VALUE (2)	BACnetObjectType	Read
Present Value	Current reading	Real	Read
Status Flags	0	BACnetStatusFlags	Read
Event State	Normal (0)	BACnetEventState	Read
Reliability	NO_FAULT_DETECTED (0)	BACnetReliability	Read
Out of Service	FALSE (0)	Boolean	Read/Write
Units	US-gallons (82)	BACnetEngineeringUnits	Read/Write
COV Increment	7.48	Real	Read/Write
Property List		BACnetARRAY[N] of BACnetPropertyIdentifier	Read

#### 15.1.6.1. COV Increment Value

Default Value	Minimum Value	Minimum Value	Increment
7.48 gal	1.0 gal	100.0 gal	0.1gal

Supported Units:

Cubic-feet (79), US-gallons (83), Liters (82), Cubic-meters (80)

#### 15.1.7. Analog Value - Ethylene Glycol Concentration

Property	Default Value	Property Data Type	Access
Object Identifier	AV17	BACnetObjectIdentifier	Read
Object Name	"Ethylene Glycol Concentration"	CharacterString	Read
Object Type	ANALOG_VALUE (2)	BACnetObjectType	Read
Present Value	0	Real	Read/Write
Status Flags	0	BACnetStatusFlags	Read
Event State	Normal (0)	BACnetEventState	Read
Reliability	NO_FAULT_DETECTED (0)	BACnetReliability	Read
Out of Service	FALSE (0)	Boolean	Read/Write
Units	Percent (98)	BACnetEngineeringUnits	Read
Property List		BACnetARRAY[N] of BACnetPropertyIdentifier	Read

#### 15.1.7.1. Present Value

Default Value	Minimum Value	Minimum Value	
0%	0%	100%	

This value indicates the amount of Ethylene Glycol by volume in the process fluid.

#### 15.1.8. Binary Value – Reverse Flow

Property	Default Value	Property Data Type	Access
Object Identifier	BV1	BACnetObjectIdentifier	Read
Object Name	"Reverse Flow"	CharacterString	Read
Object Type	BINARY_VALUE (5)	BACnetObjectType	Read
Present Value	Current Value	BACnetBinaryPV	Read
Status Flags	0	BACnetStatusFlags	Read
Event State	NORMAL (0)	BACnetEventState	Read
Reliability	NO_FAULT_DETECTED(0)	BACnetReliability	Read
Out Of Service	FALSE (0)	Boolean	Read/Write
Property List		BACnetARRAY[N] of BACnetPropertyIdentifier	Read

This value indicates whether or not the direction of the process flow is reversed relative to the arrow mark on the product label.

Present Value: Inactive (0) – Process fluid flow direction not reversed, Active (1) – Process fluid flow direction reversed.

This object supports COV notifications.

#### 15.1.9. Binary Value – Empty Pipe

Property	Default Value	Property Data Type	Access
Object Identifier	BV2	BACnetObjectIdentifier	Read
Object Name	"Empty Pipe"	CharacterString	Read
Object Type	BINARY_VALUE (5)	BACnetObjectType	Read
Present Value	Current Value	BACnetBinaryPV	Read
Status Flags	0	BACnetStatusFlags	Read
Event State	NORMAL (0)	BACnetEventState	Read
Reliability	NO_FAULT_DETECTED(0)	BACnetReliability	Read
Out Of Service	FALSE (0)	Boolean	Read/Write
Property List		BACnetARRAY[N] of BACnetPropertyIdentifier	Read

This value indicates whether or not the meter detects process fluid at the location of the probe.

Present Value: Inactive (0) - Process fluid detected, Active (1) - Process fluid not detected

This object supports COV notifications.

#### 15.1.10. Binary Value – Reset Total Flow

Property	Default Value	Property Data Type	Access
Object Identifier	BV3	BACnetObjectIdentifier	Read
Object Name	"Reset Total Flow"	CharacterString	Read
ObjectType	BINARY_VALUE (5)	BACnetObjectType	Read
Present Value	Inactive (0)	BACnetBinaryPV	Read/Write
Status Flags	0	BACnetStatusFlags	Read
Event State	NORMAL (0)	BACnetEventState	Read
Reliability	NO_FAULT_DETECTED(0)	BACnetReliability	Read
Out Of Service	FALSE (0)	Boolean	Read/Write
Property List		BACnetARRAY[N] of BACnetPropertyIdentifier	Read

Writing a value of 1 to the present value of this object will reset the value of Total Flow to 0. Writing a value of 0 has no effect.

#### 15.1.11. BitString Value – Status Flags

Property	Default Value	Property Data Type	Access
Object Identifier	BSV1	BACnetObjectIdentifier	Read
Object Name	"Status Flags"	CharacterString	Read
ObjectType	BITSTRING_VALUE (39)	BACnetObjectType	Read
Present Value	{FFFFFFFF FFFF}	BitString	Read
Status Flags	0	BACnetStatusFlags	Read
Event State	NORMAL (0)	BACnetEventState	Read
Reliability	NO_FAULT_DETECTED(0)	BACnetReliability	Read
Out Of Service	FALSE (0)	Boolean	Read/Write
Property List		BACnetARRAY[N] of BACnetPropertyIdentifier	Read

This object provides a means for the meter to convey additional error status to a BACnet client. See the table below for a definition of each bit.

Bit	Meaning
0	Error: Reading/Writing Non-voltaile storage
1	Reserved
2	Error: Process measurement error
3	Error: Meter recovered from watchdog reset
4	Error: Factory configuration invalid
5	Error: Wiring board not installed/detected
6	Error: Power Supply board not installed/detected
7	Reserved
8	Error: Measurement board not installed/detected
9	Error: Excitation board not installed/detected
10	Error: Calibration Data Invalid
11	Error: Process Temperature Probe Failure

#### 15.1.12. BACnet Services

#### 15.1.12.1. Device Communication Control Service (DM-DCC-B)

This device supports the Device Communication Control Service BIBB. The optional time duration in minutes is also supported. This device is configured with a password that must be provided to successfully execute this command. The password is "Dwyer".

#### 15.1.12.2. Reinitialize Device Service (DM-RD-B)

This device supports the Reinitialize Device Service BIBB. The supported device states are COLDSTART and WARMSTART. All other states return error. This device is configured with a password that must be provided to successfully execute this command. The password is "Dwyer".

#### 15.1.12.3. SubscribeCOV Service (DS-COV-B)

This device supports the SubscribeCOV Service BIBB to allow easy monitoring of input data. Up to seven (7) concurrent subscriptions Confirmed and Unconfirmed COV Notifications Fixed lifetime value up to 86400 seconds (24 hours). Indefinite lifetime supported.

#### 15.1.12.4. TimeSynchronization Service (DM-TS-B) and UTCTimeSynchronization Service (DM-UTC-B)

This device supports both time synchronization services for easy time management and update. When using UTCTimeSynchronization, day light savings will not be applied automatically. The daylight\_savings\_status property of the device object must be written appropriately to adjust for daylight savings time.

#### 15.2. Modbus®

#### 15.2.1. Modbus® Functions

The device supports the following functions

Function Name	Function Code
Read Holding Registers	03
Read Input Registers	04
Write Single Register	06
Write Multiple Registers	16

#### 15.2.2. Modbus® Registers

#### 15.2.2.1. Input Registers

No.	Address	Description	Data Type	Range
1-2	0-1	Velocity	32bit Float	
3-4	2-3	Volume Flow	32bit Float	
5-6	4-5	Mass Flow	32bit Float	
7-8	6-7	Total Flow	32bit Float	
9	8	Reverse Flow	Unsigned 16bit Integer	
10	9	Empty Pipe	Unsigned 16bit Integer	
11-12	10-11	Flow Meter Status	Unsigned 16bit Integer	See BACnet "Flow Meter Status Flags"
8001-8016	8000-8015	Model Number	String	Example: "IEF-HN-10-COM"
8017-8020	8016-8019	Flow Meter Serial Number	String	"xxxxxxxx"
8021-8028	8020-8027	Flow Meter Firmware Version	String	"x.x.x"
8029-8032	8028-8031	Flow Meter Date Code	String	"xxxx"

The String data type is read as a stream of ASCII characters with the first character sent in the MSB of the first register and the second character sent in the LSB of the first register and so on. If the string is shorter than the allotted size, the remaining bytes will be zero padded.

#### 15.2.2.2. Holding Registers

No.	Address	Description	Data Type	Range
1-20	0-19	Device Name	String	
21	20	Velocity Unit	Unsigned 16bit integer	0 – 7
22	21	Volume Flow Unit	Unsigned 16bit integer	0 - 15
23	22	Volume Unit	Unsigned 16bit integer	0 – 3
24-25	23-24	% Ethylene Glycol Concentration	32bit Float	0 - 100
26	25	Reset Total Flow	Unsigned 16bit integer	0 or 1
31	30	Mass Flow Unit	Unsigned 16bit integer	0 – 7
46	45	Reset Device	Unsigned 16bit integer	0 or 1

Device Name: A string, up to 40 characters long, that will be displayed on the LCD (if present). When reading or writing, all 20 registers must be requested. Strings less than 40 characters shall be 0 padded.

Velocity Unit: Selects the unit of velocity for the value in the velocity register. See Table 1.

Flow Unit: Selects the unit of flow for the value in the Flow register. See Table 2.

Volume Unit: Selects the unit of volume for the value in the Total Flow register. See Table 3.

**Reset Total Flow:** When a value of 1 is written to this register, the value in the Total Flow register is reset to 0. Writing a value of 0 has no effect. This register will always return a 0 when read.

Reset Device: When a value of 1 is written to this register, the device will perform a warm reset after 5 seconds. Writing a value of 0 has no effect. This register will always return 0 when read.

Velocity Unit Values		
Value	Unit	
*0	Feet-per-second (ft/s)	
1	Feet-per-minute (ft/min)	
2	Feet-per-hour (ft/hr)	
3	Feet-per-day (ft/day)	
4	Meters-per-second (m/s)	
5	Meters-per-minute (m/min)	
6	Meters-per-hour (m/hr)	
7	Meters-per-day (m/day)	
*Default	unit	

Table 1

Unit

Cubic-meters (m<sup>3</sup>)

	Volume Flow Unit Values
Value	Unit
*0	Cubic-feet-per-second (ft <sup>3</sup> /s)
1	Cubic-feet-per-minute (ft <sup>3</sup> /min)
2	Cubic-feet-per-hour (ft <sup>3</sup> /hr)
3	Cubic-feet-per-day (ft³/day)
4	Gallons-per-second (gal/s)
5	Gallons-per-minute (gal/min)
6	Gallons-per-hour (gal/hr)
7	Gallons-per-day (gal/day)
8	Liters-per-second (L/s)
9	Liters-per-minute (L/min)
10	Liters-per-hour (L/hr)
11	Liters-per-day (L/day)
12	Cubic-meters-per-second (m <sup>3</sup> /s)
13	Cubic-meters-per-minute (m <sup>3</sup> /min)
14	Cubic-meters-per-minute (m <sup>3</sup> /min)
15	Cubic-meters-per-day (m³/day)
*Defau	It unit

Table 2

	Mass Flow Unit Values		
Value	Unit		
*0	Pounds-mass-per-second (lb/s)		
1	Pounds-mass-per-minute (lb/min)		
2	Pounds-mass-per-hour (lb/hr)		
3	Pounds-mass-per-day (lbm/day)		
4	Kilograms-per-second (kg/s)		
5	Kilograms-per-minute (kg/min)		
6	Kilograms-per-hour (kg/s)		
7	Kilograms-per-day (kg/day)		
*Default unit			

Table 4

Tabl	le	3
Iabi	е	J

Volume Unit Values

Cubic-feet (ft<sup>3</sup>)

Gallons (gal)

Liters (L)

Value

0

\*1

2

3

\*Default unit

#### 15.2.3. Multi-Address Support

Multi-Address support allows a register to be read or written to using different byte orientations specified by the address range. For example, input register 0003 can also be read at 2003, 4003 and 6003 with different byte orientations as listed in Table 7. Registers that do not have multi-address support are only available in Big-Endian byte orientation (Modbus® standard).

		Float/32bit Values			16Bit Values		
		Register 1 Register 2 Reg		Regis	Register 3		
Byte Order	Address Range	MSB			LSB	MSB	LSB
Big-Endian	1-2000	Α	В	С	D	Α	В
Byte Swap	2001-4000	В	А	D	С	В	Α
Word Swap	4001-6000	С	D	A	В	А	В
Little-Endian	6001-8000	D	С	В	Α	В	Α

#### 16. Electronic Control Setup -LCD Display Option or A-IEF-DSP Accessory

#### 16.1. Basic information

Step 1: Turn on the power to the Display/Menu.

#### Notice

At power ON, the Dwyer Logo, Serial Number and Firmware Version of the Transmitter is displayed.

Step 2: If a Transmitter is NOT configured, a main configuration wizard starts.

Step 3: If the Transmitter is configured, the process data is displayed.



#### 16.2. Navigation Basics

Step 1: The UP /DOWN buttons change the selected option or increase or decrease the current value.
Step 2: The RIGHT button advances the display to the next menu without changing the current setting.
Step 3: The LEFT button returns the display to the previous menu without changing the current setting.
Step 4: The ENTER button accepts the selected setting or value and advances to the next menu.
Step 5: The MENU button transitions the display to the main menu. Any unsaved changes will be lost.



#### 16.3. Menu Basics

- Step 1: Option Menus:
  - The current option is indicated by a highlight bar. The highlight bar is moved with the UP and DOWN buttons.
  - The active option is indicated by an asterisk (\*) symbol to the far right of the option name.

#### Step 2: Value Menus:

- The active value is always displayed when the menu is displayed.
- To reset a changed value to the active value, use the LEFT subtraction to return to the previous menu, then the RIGHT subtraction to advance to the value menu again.
- Step 3: Press and hold the UP \Lambda or DOWN 🔽 button to continuously increase or decrease the value.

#### Note

The value will be increased or decreased by a larger amount the longer the button is held.

#### 16.4. Main Configuration Wizard

#### 1. Language Selection:

• At the Language Screen elect the Language:

#### Notice

The menu default language is English.

• If necessary, select another language by moving the highlighted bar with the UP 🖌 /DOWN 🔽 Arrows and press the Enter Button 🖃 to select the Language.



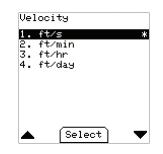
#### 2. Unit System Selection Menu:

- This option determines which units will be available in future menus.
- The Default is English.
- If necessary, select a different Unit of measure by moving the highlighted bar with the UP /DOWN Arrows and press the Enter button is to select he Unit.

Units	:	
1. En 2. Me	glish tric	*
	0, 10	
	(Select)	-

#### 3. Velocity Unit Menu:

- This option determines how the calculated volume velocity is displayed.
- The Default is Feet-Per-Second.



#### 4. Volume Flow Unit Menu:

- This option determines how the calculated volume flow is displayed.
- The Default is Cubic-Feet-Per-Second.

	t³∕s	*
2. f 3. f	t³∕min +3∕⊳	
	t≇∕day	
5. 9	al/s	
6.9	al/min	
Ž. 9		
8.9	al/day	
	Select	-

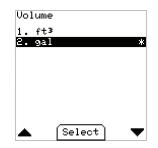
#### 5. Mass Flow Unit Menu

- This option determines how the calculated mass flow is displayed
- The Default is pounds-mass-per-hour (lbm/h)



#### 6. Volume Unit Menu:

- This option determines how the totalized flow is displayed.
- The Default is Gallons.



#### 16.5. Pipe Configuration Wizard

#### 1. Pipe Material Menu:

- This option helps determine the pipe dimensions as well as account for different material properties.
- The Default is Carbon Steel



#### 2. Install Kit Menu (High Performance):

- This option determines how the pipe dimensions will be collected.
- If a high accuracy Transmitter was purchased, then a high accuracy installation kit must be used to ensure correctness.
- Default: High Performance Setup.



#### 2a. Pipe Circumference Menu (High Performance):

- This value is the outside circumference of the pipe where the Transmitter is installed.
- The circumference can be measured with the tape included in the high performance installation kit.
- Default: 27.096 in (~8 in diameter)



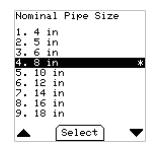
#### 2b. Wall Thickness Menu (High Performance):

- This value is the pipe wall thickness where the Transmitter is installed.
- The thickness can be measured with the gauge included in the high performance installation kit.
- Default: 0.322in 🚽



#### 3. Install Kit Menu (Standard):

- Nominal Pipe Size Menu
- Select the diameter of the installation pipe from the list of standard pipe diameters. If your nominal diameter is not listed or you have actual OD data, select Other and enter the pipe diameter directly.
- Default: 8 in



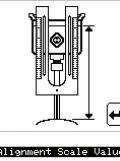
#### 3a. Install Kit Menu (Standard):

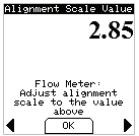
- Wall Thickness Menu:
- Select the wall thickness of the installation pipe from the list of standard pipe wall thicknesses.
- If your wall thickness is not listed, select Other and enter the pipe wall thickness directly.
- The options available depend on the pipe material selected.
- Default: Varies with selected pipe material.



#### 4. Pipe Insertion Depth Display:

- This screen shows the calculated insertion depth based on the values previously entered.
- Using the installation alignment kit provided with the IEF, set the depth to the value displayed:





#### 5. Liquid Type Menu:

- This option specifies the process liquid to be measured.
- Default: Water



- If Ethylene Glycol is selected, the next menu will allow the concentration to be entered.
- Default: 0%



- 6. Pipe Configuration Summary Display: High Performance:
- This screen shows a summary of the settings entered in the pipe configuration wizard when a high performance installation kit is used.

#### 7. Continue to Analog Configuration Wizard Question:

- If Continue is selected, the next menu displayed will be in the Analog configuration wizard.
- If Save & Exit is selected, the settings and values entered during the Pipe configuration wizard will be stored and put into effect.
- Then the display will show process data. Regardless of selection, the ENTER button must be used to choose either option.
- Default: Continue 🖃



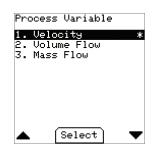
#### 8. Analog Configuration Wizard:

- Analog Output Setup Menu:
- This option determines the type of analog output from the Transmitter.
- Default: Current 4-20 mA



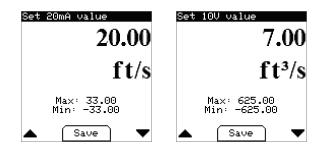
#### 9. Process Variable Menu:

- This option determines which variable is output on the analog signal.
- Default: Velocity



## 10. Analog Output High Menu:

- This value determines the process value at which the analog output will be at maximum (e.g. 20 mA, 10 V, 5 V).
- Default: 20.0 ft/s.



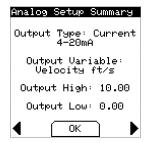
#### 11. Analog Output Low Menu:

- This value determines the process value at which the analog output will be at minimum (e.g. 4mA, 0V).
- Default: 0.0 ft/s



## 12. Analog Configuration Summary Display:

• This screen shows a summary of the settings entered in the Analog configuration wizard.



## 13. Continue to Pulse/Frequency Configuration Wizard Question:

- If Continue is selected, the next menu displayed will be in the Pulse/Frequency configuration wizard.
- If Save & Exit is selected, the settings and values entered during the Analog configuration wizard will be stored and put into effect.
- Then the display will show process data.
- Regardless of selection, the ENTER 🖬 button must be used to choose either option.
- Default: Continue.



## 16.6. Pulse/Frequency Wizard:

## 1. Pulse/Frequency Output Menu:

- This option determines the type of digital output from the Transmitter.
- Default: Disabled. If correct press the Enter ዞ Button.



## 2. Digital Output: Pulse

- Pulse Scale Menu:
  - This value determines the amount to totalized volume between each pulse of the output.
  - Default: 7 gallons/pulse 💾



- Pulse Width Menu:
  - This value determines the duration of the pulse when active.
  - Default: 150 milliseconds

Set	Pulse Width	
		150
		ms
	Max: 6000 Min: 50	
	Save	•

- Pulse/Frequency Summary Display:
  - This screen shows a summary of the pulse settings entered in the Pulse/Frequency configuration wizard.

Pulse/Freq. Summary
Output Type: Pulse
Pulse Variable: Total Flow
Pulse Scale: 7 gal∕pulse
Pulse Width: 150 ms
◀ ОК ▶

- Frequency Output High Menu:
  - This value determines the process value at which the frequency output will be at maximum (500Hz).
  - Default: 20.0 ft/s

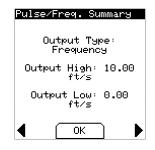


- Frequency Output Low Menu:
  - This value determines the process value at which the frequency output will be at minimum (0Hz).
  - Default: 0.0 ft/s

Set	OHz Value
	0.00
	ft/s
	Max: 33.00 Min: -33.00
	Save 🛛 🔻

#### 3. Pulse/Frequency Summary Display:

• This screen shows a summary of the frequency settings entered in the Pulse/Frequency configuration wizard.



- 4. If Continue is selected, the next menu displayed will be in the Alarm configuration wizard.
- 5. If Save & Exit is selected, the settings and values entered during the Pulse/Frequency configuration wizard will be stored and put into effect.
- 6. Then the display will show process data. Regardless of selection, the ENTER 🖃 button must be used to choose either option.
- Default: Continue



## 16.7. Alarm Wizard

## 1. Alarm Output Setup Menu:

- This option determines the type of alarm output.
- Default: Empty Pipe Alarm.



2. Empty Alarm Setup Menu



## 16.8. Velocity Alarm - Outputs:

## 1. Alarm Type Menu:

- This option determines how the process velocity is compared to the trigger value.
- Default: Low Limit



## 2. Alarm Trigger Menu:

- This value specifies the velocity at which the alarm is active or inactive.
- Default: 0.1 ft/s



## 3. Alarm Hysteresis Menu:

- This value defines a range around the trigger value to prevent excessive switching of the alarm output.
- Default: 0.1 ft/s



## 4. Alarm Output Summary Display:

• This screen shows a summary of the settings entered in the Alarm configuration wizard when velocity alarm is selected.



- 5. If Continue is selected, the next menu displayed will be in the Communication configuration wizard.
- 6. If Save & Exit is selected, the settings and values entered during the Alarm configuration wizard will be stored and put into effect.
- 7. Then the display will show process data. Regardless of selection, the ENTER 🚽 button must be used to choose either option.
- Default: Continue



## 16.9. Communication Configuration Wizard

## 1. Select Protocol Menu:

- This option determines the protocol used by the Transmitter over the RS-485 interface.
- Default: Disabled.



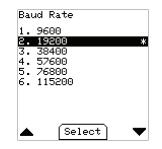
## 2. Network Address Menu:

- This value sets the device address on the RS-485 bus. Address range depends on protocol; BACnet Communications Protocol (0-127), Modbus® Communications Protocol (1-247)
- Default: 127



#### 3. Baud Rate Menu:

- The option selects the communication speed of the RS-485 bus.
- Default: 19200 (Modbus® Communications Protocol), 38400 (BACnet Communications Protocol)



#### 4. Serial Parity Menu (Modbus® Communications Protocol Only):

- This option sets the serial parity on the RS-485 bus.
- Default: Even

Seri	al Parity	
1. E 2. C 3. M		K
	Select	•

## 5. Serial Stopbits (Modus® Communications Protocol Only):

- The option sets the serial Stopbits on the RS-485 bus.
- Default: 1



#### 6. Communication Summary Display:

• This screen shows a summary of the settings entered in the Communication configuration wizard.

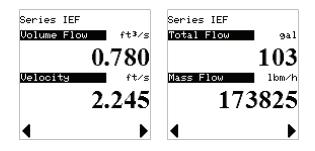


- After the Communication Wizard is complete, the Transmitter setup is complete:
- The display will show Setup Complete and transition to display process Data



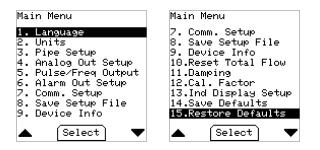
## Process Value Display:

- This display is the default view after power on of a configured Transmitter. When the Save & Exit option is chosen from a wizard, this is the next view.
- Use the LEFT 🔄 and RIGHT 🖻 buttons to toggle between Flow/Velocity and Total Flow/Mass Flow view.
- Use the MENU 🗏 or ENTER 🖻 button to go to the main menu.



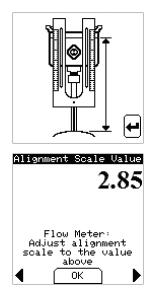
## 17. Main Menu

- 1. Language: Change the language of the display
- 2. Units: Change the display units
- 3. Pipe Setup: Enter the Pipe setup wizard
- 4. Analog Output Setup: Enter the Analog Output wizard
- 5. Pulse/Frequency Output Setup: Enter the Pulse/Frequency wizard
- 6. Alarm Output Setup: Enter the Alarm Output wizard
- 7. Communication Setup: Enter the Communication wizard
- 8. Save Setup File: Save the current setup to a file.
- 9. Device Information: Show the summary displays from each wizard and other Transmitter/display information.
- 10. Reset Total Flow: Reset totalized flow value.
- 11. Damping: Configure an averaging time.
- 12. Calibration Factor: Configure custom velocity multiplier.
- 13. Indicator Display Setup: Configure what is displayed on an indication only display.
- 14. Save Defaults: Save the current settings as the user default values.
- 15. Restore Defaults: Restore the previously saved user settings.



## **Device Information**

• A list of all setting summaries. Use RIGHT 🕨 and LEFT 🗹 to move between the various summary pages. The last page provides information about the Transmitter and display.



Pipe Setup Summary
Liquid: Water
Material: Carbon Steel
Circumference: 27.096in
Wall Thickness: 0.322in
┫ ОК ▶
Analog Setup Summary
Output Type: Voltage 0-10V
Output Variable: Flow ft³∕s
Output High: 10.00
Output Low: 0.00
◀ ОК ▶
Pulse/Freq. Summary
Output Type: Pulse
Pulse Variable: Total Flow
Pulse Scale: 7 gal⁄pulse
Pulse Width: 150 ms
┫ ОК ▶
Alarm Output Summary
Alarm Output Summary Output Type: Velocity Alarm
Output Type:
Output Type: Velocity Alarm
Output Type: Velocity Alarm Alarm Type: Low Limit Alarm Trigger: 0.10 ft/s
Output Type: Velocity Alarm Alarm Type: Low Limit Alarm Trigger: 0.10
Output Type: Velocity Alarm Alarm Type: Low Limit Alarm Trigger: 0.10 ft/s Alarm Hysteresis: 0.10 ft/s
Output Type: Velocity Alarm Alarm Type: Low Limit Alarm Trigger: 0.10 ft/s Alarm Hysteresis: 0.10 ft/s OK
Output Type: Velocity Alarm Alarm Type: Low Limit Alarm Trigger: 0.10 ft/s Alarm Hysteresis: 0.10 ft/s OK Comm. Setup Summary Protocol: Modbus
Output Type: Velocity Alarm Alarm Type: Low Limit Alarm Trigger: 0.10 ft/s Alarm Hysteresis: 0.10 ft/s OK Comm. Setup Summary
Output Type: Velocity Alarm Alarm Type: Low Limit Alarm Trigger: 0.10 ft/s Alarm Hysteresis: 0.10 ft/s OK Comm. Setup Summary Protocol: Modbus Address: 127 Baud Rate: 19200
Output Type: Velocity Alarm Alarm Type: Low Limit Alarm Trigger: 0.10 ft/s Alarm Hysteresis: 0.10 ft/s OK Comm. Setup Summary Protocol: Modbus Address: 127 Baud Rate: 19200
Output Type: Velocity Alarm Alarm Type: Low Limit Alarm Trigger: 0.10 ft/s Alarm Hysteresis: 0.10 ft/s OK Comm. Setup Summary Protocol: Modbus Address: 127 Baud Rate: 19200 Serial Config: 8E1
Output Type: Velocity Alarm Alarm Type: Low Limit Alarm Trigger: 0.10 ft/s Alarm Hysteresis: 0.10 ft/s OK Comm. Setup Summary Protocol: Modbus Address: 127 Baud Rate: 19200 Serial Config: 8E1 OK OK Device Information
Output Type: Velocity Alarm Alarm Type: Low Limit Alarm Trigger: 0.10 ft/s Alarm Hysteresis: 0.10 ft/s OK Comm. Setup Summary Protocol: Modbus Address: 127 Baud Rate: 19200 Serial Config: 8E1 OK Device Information Meter Model:IEF-HN-10-COM- LCD
Output Type: Velocity Alarm Alarm Type: Low Limit Alarm Trigger: 0.10 ft/s Alarm Hysteresis: 0.10 ft/s OK Comm. Setup Summary Protocol: Modbus Address: 127 Baud Rate: 19200 Serial Config: 8E1 OK OK Device Information Meter Model: IEF-HN-10-COM- LCD S/N:123456 FV:2.0.0R
Output Type: Velocity Alarm Alarm Type: Low Limit Alarm Trigger: 0.10 ft/s Alarm Hysteresis: 0.10 ft/s OK Comm. Setup Summary Protocol: Modbus Address: 127 Baud Rate: 19200 Serial Config: 8E1 OK Device Information Meter Model:IEF-HN-10-COM- LCD

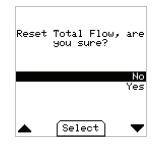
#### Save Setup File

• Create a setup file containing all the options and values selected from the wizards. This file is stored in the display and can be retrieved by connecting a USB cable.



#### **Reset Total Flow**

• This menu allows the totalized flow value to be reset.



## Damping

- This value determines the amount of time the velocity is averaged. The display value will reach 99% of the measured value within this time.
- Default: 30 s



#### Cal. Factor

• This value sets a custom multiplier of the measured velocity.



#### Ind Display Setup

• This menu selects which process variables will be displayed on an indicator only display.



#### Save Defaults

• This menu saves the current configuration as the user default values. This provides a means to save a known good configuration before making other changes.



## **Restore Defaults**

• This menu restores the saved user configuration to the current configuration. This provides a means to restore the Transmitter to a known working state.

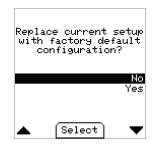




This special menu is accessed by press and holding ENTER and MENU buttons on the Device Information screen above. Answering Yes, will reset all selections and values to factory default values.

#### Notice

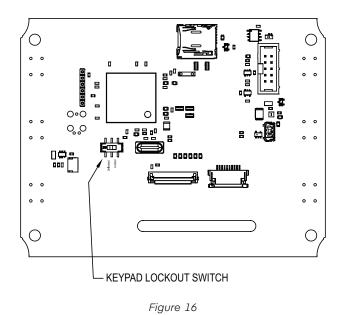
All BACnet Communications settings will be reset as well, including the values that can only be set via BACnet Communications.



#### Key Pad Lockout Feature

- For units with the LCD option a switch (shown in Figure 16) is located on the display that allows the keypad to be "locked out" to prevent undesired key presses that could potentially change the transmitter configuration. When the switch is in the "locked" position the display will generate a padlock symbol in the lower right corner as shown below.
- Default: Unlocked.

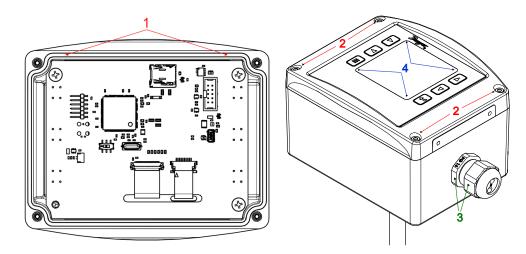
Series IEF	
Volume Flow	ft³∕s
0	.780
Velocity	ft∕s
2	.245
•	<b>8</b> ►



## 18. IEF Troubleshooting Guide

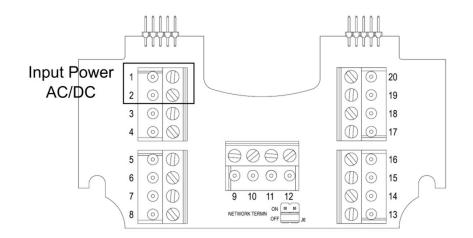
## 18.1. Water Ingress

- 1. Make sure the lid gasket is present and properly seated.
- 2. Make sure the four lid bolts are tight with the included 3mm hex wrench.
- 3. Make sure the electrical fitting is both tight to the enclosure and to the cable/conduit.
- 4. Inspect the display overlay, if present, for damage.



## 18.2. Dead on Arrival

- 1. Verify the power supply can output the required voltage and current; 12 Vdc to 42.4 Vdc, 12 Vac to 36 Vdc, 1 A.
- 2. Verify power is correctly connected to terminals 1 & 2 of the unit.
- 3. Verify proper voltage at terminals 1 & 2 with a voltmeter.
- 4. Remove all other connections except power on terminals 1 & 2.

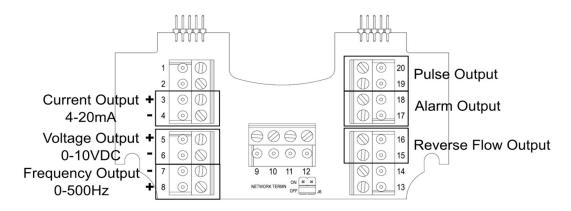


## 18.3. Inaccurate / Inconsistent Readings

- 1. Verify the pipe dimensions (diameter/circumference and wall thickness) have been entered correctly.
- 2. Verify the IEF has been installed to the proper depth using the alignment scale and calculated value.
- 3. Verify the IEF is installed parallel to the pipe. Use the alignment scale to help determine parallelism.
- 4. Verify the liquid type correctly represents the process fluid.
- 5. Verify the unit properly grounded, as described in the Grounding section (page 15).
- 6. Verify the conductivity of the process fluid measures greater than 20 micro siemens.
- 7. Verify the process fluid is not full of rust or other debris?
- 8. Remove the IEF and inspect the probe. Verify the probe is clean and free of debris.

#### 18.4. Output not working or inaccurate

- 1. Verify proper connections at terminal blocks (or cable). Pay close attention to signal polarity where necessary.
- 2. Verify proper connections at measurement equipment.
- 3. If using current, verify measurement load does not exceed 650  $\Omega$ .
- 4. If using voltage, verify measurement impedance is at least 1 k $\Omega$ .
- 5. Using the display, if present, verify the desired output is enabled and configured as expected.
- 6. Verify the scaling of the output is properly configured in your measurement software.

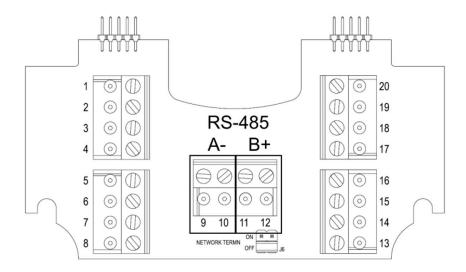


## 18.5. Communication issues

- 1. Verify proper connections at terminal blocks (or cable). Pay close attention to signal polarity.
- 2. Enable the network termination resistor if this unit is located at the end of the communication line.
- 3. When daisy chaining devices, avoid T-junctions. This may require connecting to terminal block 9, 10, 11 and 12.

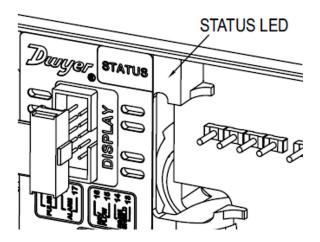
## **IEF Troubleshooting Guide**

- 4. Verify the desired protocol is selected in the menu.
- 5. Verify the configured serial parameters match the network parameters.
- 6. Verify the device address is unique to this device on the network.



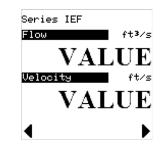
## 18.6. Status Blink Codes and Error Messages

A status blink code is conveyed by the blinking of the status LED using the following parameters. A blink is defined as the LED is ON for 200ms followed by the LED being OFF for 200 ms. If a status code has a tens digit, the tens digit blink code is created and then followed by a 750 ms delay OFF time. Then the ones digit blink code is created. After a blink code is displayed, there is an OFF time of 2 sec before the blink code is displayed again. If more than one condition is true, the condition with the highest code will be displayed. Example: Invalid Factory Configuration with a blink code of 11. There would be a state of the LED being ON for 200 msec, then OFF for 200 msec, then OFF for 200 msec, then OFF for 200 msec followed by off for 2 sec before repeating this sequence.



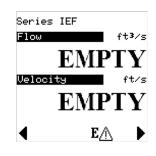
## 18.6.1. Status Blink Code: 1

The red status LED is blinking a 1 patten and the LCD (if present) is displaying VALUE in place of the process values. Remove then reapply power to the IEF, if the problem persists please contact customer service.



#### 18.6.2. Status Blink Code: 2

The red status LED is blinking a 2 patten and the LCD (if present) is displaying EMPTY in place of the process values. Verify the pipe is actually full. Verify the IEF is installed to the proper depth. Try tapping on the shaft to dislodge any bubbles that may be trapped under the probe. Remove then reapply power to the IEF, if the problem persists please contact customer service.



## 18.6.3. Status Blink Code: 11, 12, and 13

The red status LED is blinking a patten 11, 12 or 13 and the LCD (if present) is displaying the error message as in the image below. Remove then reapply power to the IEF. Note that recently changed settings may be lost. If the problem persists please contact customer service.



## 18.6.4. Status Blink Code: 21, 22, 24 and 25

The red status LED is blinking a patten 21, 22, 24 or 25. Verify the wiring board (terminal board) is fully engaged to its vertical mating board. Remove then reapply power to the IEF. If the problem persists please contact customer service.

## 18.6.5. Status Blink Code: 26

The red status LED is blinking a 26 patten and the LCD (if present) is displaying the error message as in the image below. Remove then reapply power to the IEF. If the problem persists please contact customer service.

Critical Error! Flow temperature probe missing or broken.

## 18.6.6. Error Message: "Critical Error! Failed to measure process."

This error message is displayed on the LCD when the IEF encounters a problem while attempting to measure the process flow. Remove then reapply power to the IEF. If the problem persists please contact customer service.

Critical Error! Failed to measure process.

## 18.6.7. Error Message: "Communication with meter has failed. Attempting ... "

This error message is displayed on the LCD any time the display is unable to communicate with the meter. The display will continuously attempt to reestablish communication. However, if this error persists remove then reapply power to the IEF. If this happens to be a remote display, verify the wiring is correct and that all power and ground connections are utilized. If the problem persists please contact customer service.

Communication with meter has failed. Attempting to re-establish. Please wait

## 18.6.8. Error Message: "Communication with meter has failed. Settings ... "

This error message is displayed on the LCD when communication between the display and meter is disrupted while attempting to save recently changed settings. The display will continuously attempt to reestablish communication and save the recent changes. However, if this error persists remove then reapply power to the IEF. Please note that any unsaved changes will be lost. If this happens to be a remote display, verify the wiring is correct and that all power and ground connections are utilized. If the problem persists please contact customer service.

Communication with meter has failed. Settings not saved to meter.
--

## 18.6.9. Error Message: "Error: File Not Saved! Access Denied"

This error message is displayed after selecting Save Setup File from the main menu if the IEF was unable to create the settings file. This might happen if a settings file already existed with the same name and was marked as Read-Only. Verify no files or folders are marked as Read-Only. The microSD card may need to be reformatted. If the problem persists please contact customer service.

Save File Status
Error: File Not Saved!
Access Denied
ОК

## 18.6.10. Error Message: "Error: File Not Saved! Storage Media Timeout"

This error message is displayed after selecting Save Setup File from the main menu if the microSD card did not respond in a timely manner. Try the Save Setup File option from the main menu again. Remove the display cable, eject and reinsert the microSD card then reattached the display cable. If the problem persists please contact customer service.

Save File Status
Error: File Not Saved!
Storage Media Timeout
ОК

## 18.6.11. Error Message: "Error: File Not Saved! Storage Media Not Ready"

This error message is displayed after selecting Save Setup File from the main menu if the microSD is not ready for operation. Try the Save Setup File option from the main menu again. Remove the display cable, eject and reinsert the microSD card then reattached the display cable. If the problem persists please contact customer service.

Save File Status
Error: File Not Saved!
Storage Media Not Ready
ОК

## 18.6.12. Error Message: "Error: File Not Saved! Storage Media Not Found"

This error message is displayed after selecting Save Setup File from the main menu if the microSD is not detected. Try the Save Setup File option from the main menu again. Verify the microSD card is present on the display circuit board. Remove the display cable, eject and reinsert the microSD card then reattached the display cable. If the problem persists please contact customer service.

Save File Status
Error: File Not Saved!
Storage Media Not Found
ОК

## 18.6.13. Error Message: "Error: File Not Saved! Unknown"

This error message is displayed after selecting Save Setup File from the main menu if an unspecified error occurs. Try the Save Setup File option from the main menu again. Verify the microSD card is present on the display circuit board. Remove the display cable, eject and reinsert the microSD card then reattached the display cable. If the problem persists please contact customer service.

Save File Status
Error: File Not
Saved! Unknown
(ок)

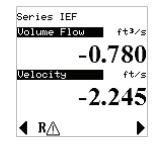
## 18.7. Still Need Help?

To address your issues/concerns in a timely manner please provide customer service with as much of the information below as possible.

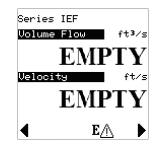
- Serial Number and model number of affected unit(s). A picture of the label is fine.
- Length of time the unit(s) have been installed.
- Have the unit(s) ever worked correctly?
- Provide pictures of the installed unit(s) showing the process pipe, electrical entry, and the display (if installed).
- Provide video or pictures of any unexpected behavior displayed on the LCD
- Provide video of any status indicated by a blinking status LED inside the unit.
- Details about how the unit is powered.
- What outputs are being used (4 mA to 20 mA, voltage, pulse, frequency, RS485, relays)?

## 18.8. Flow Condition Warnings

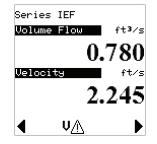
If a reverse flow condition exists an "R" with an exclamation mark in a triangle will appear as shown below:



If an empty pipe condition exists an "E" with an exclamation mark in a triangle will appear as shown below:



If velocity alarm condition exists a "V" with an exclamation mark in a triangle will appear as shown below:



#### **19. MAINTENANCE/REPAIR**

Upon final installation of the Series IEF, no routine maintenance is required, however if recalibration is desired the unit must be returned to Dwyer Instruments, LLC to be calibrated. Contact customer service to receive a Return Goods Authorization number before shipping you product back for calibration. The Series IEF is not field serviceable and should be returned if repair is needed. Field repair should not be attempted and may void the warranty.

If you find the IEF is reading incorrectly, remove the unit from the pipe and ensure the probe is free of debris. If necessary, use a soft cloth to clean the probe.

#### 20. WARRANTY/RETURN

Refer to "Terms and Conditions of Sale" in our catalog or on our website. Contact customer service to receive a Return Goods Authorization number before shipping your product back for repair. Be sure to include a brief description of the problem plus any relevant application notes.

## 21. Appendix A: Determining Probe Insertion Depth for Models '3-in-1-Plane' (With/Without Display)

## 21.1. Models IEF-LX-X (With or Without Display)

For Models: IEF-LX-X

Note: Do not use the display insertion depth values on IEF-LX-X.

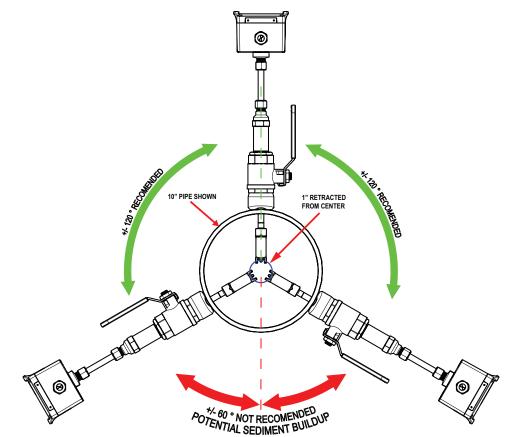
Pipe Size: 200 mm (8 in) or 250 mm (10 in) only

Use this formula: 7.1665-1/2\*D+1

Where D represents the pipe outer diameter and WT represents the pipe wall thickness, both in inches. Measurement of the outside diameter and wall thickness can be accomplished as described in the previous sections, determining probe insertion depth for models with a display, or similar methods. Precise pipe measurements are required for a high performance installation.

Position the alignment scale such that the alignment scale setting is lined-up with the seam of the enclosure as shown in Figure 13. Minor scale marks are in 1/20ths. Securely tighten the thumbscrews.

The diagram is the ideal orientation from '3-in-1-plane' IEF installations. Other orientations are fine but the lower, +/- 60 degree from vertical is not recommended due to potential sediment buildup. For these pipe sizes it is recommended to space the 3 Probes as far apart from each other as practical to reduce flow interference.



## 21.2. Models IEF-GX-X (With or Without Display)

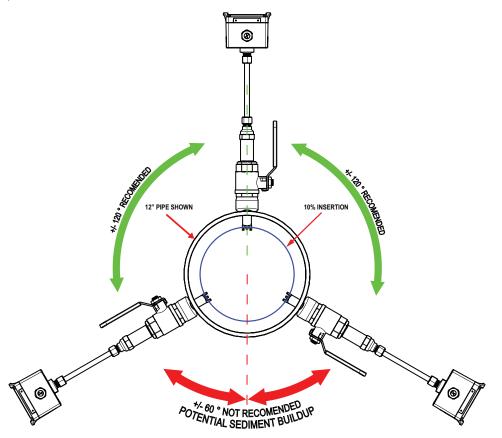
For Models: IEF-GX-X

Pipe Size: 300 mm (12 in)

Use Display Value or use this formula: 7.1665-((0.1\*(D-2\*WT))+WT)

Where D represents the pipe outer diameter and WT represents the pipe wall thickness, both in inches. Measurement of the outside diameter and wall thickness can be accomplished as described in the previous sections, determining probe insertion depth for models with a display, or similar methods. Precise pipe measurements are required for a high performance installation. Position the alignment scale such that the alignment scale setting is lined-up with the seam of the enclosure as shown in Figure 13. Minor scale marks are in 1/20ths. Securely tighten the thumbscrews.

The diagram is the ideal orientation from '3-in-1-plane' IEF installations. Other orientations are fine but the lower, +/- 60 degree from vertical is not recommended due to potential sediment buildup. For these pipe sizes spacing of the probes is not critical as there is no flow interference.



#### 21.3. Models IEF-SX-X (With or Without Display)

For Models: IEF-SX-X

Must enter actual pipe size in the display or A-KIT display for ALL pipe sizes THEN

IF Pipe size is 250 mm (10 in) or below: Note: Do not use the display insertion depth values.

Use this formula: 7.1665-1/2\*D+1

If Pipe size is 300 mm (12 in) or ABOVE, Use this formula: 7.1665-((0.1\*(D-2\*WT))+WT) or use the display value.

Where D represents the pipe outer diameter and WT represents the pipe wall thickness, both in inches. Measurement of the outside diameter and wall thickness can be accomplished as described in the previous sections, determining probe insertion depth for models with a display, or similar methods. Precise pipe measurements are required for a high performance installation.

Position the alignment scale such that the alignment scale setting is lined-up with the seam of the enclosure as shown in Figure 13. Minor scale marks are in 1/20ths. Securely tighten the thumbscrews.

Follow the guidelines for the pipe size as previously descirbed for the IEF-LX or IEF-GX.

# 22. Appendix B: Start-Up and Commissioning Worksheet

Step	Test/Measurement	S/N:	S/N:	S/N:	S/N:
1	Meter location:				
2	Confirm pipe size:				
3	Insertion depth and orientation:				
4	Pipe Material				
5	Pipe Schedule/Thickness				
6	Valve Stack Height				
7	Match display serial number (S/N):				
8	BACnet/Modbus(R)				
9	Signal connections verified:				
10	Supply voltage verified:				
11	Connect power:				
	owing steps require flow in t t if possible, otherwise, take				lding the flow rate
12	Frequency output(s): Avg = green Average frequency (Hz): Calculated flow rate:	Hz	HzHz	Hz	Hz
13	Analog or pulse output(s) 4 mA to 20 mA signal: 2 Vdc to 10 Vdc, 0 Vdc to 10 Vdc or 0 Vdc to 5 Vdc Signal (select one): Scaled output interval: Calculated flow rate:	mA Vdc	mA Vdc	mA Vdc	mA Vdc
14	Flow rate displayed by control system:				



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